

# PROVIDER Update



Health Net®

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## Financial Incentive Policy Reminder for FQHCs and RHCs

### Please follow DHCS' policy for incentive payments

Health Net\* or the delegated participating physician group (PPG) may use financial incentives or pay for performance (P4P) payments to federally qualified health centers (FQHCs) and rural health clinics (RHCs) as long as all applicable state and federal laws and regulations are followed. This includes ensuring such incentives or P4P payments are not used to pay FQHCs or RHCs additional funds per service or visit that are based exclusively on utilization.

For more information on the Department of Health Care Services (DHCS) policy and their guidance regarding the use of financial incentive or P4P payments for FQHCs and RHCs, refer to DHCS All Plan Letter (APL) 19-005, issued on June 12, 2019, or, go to [www.dhcs.ca.gov/dataandstats/reports/Documents/FQHCRHCFinancialIncentiveP4PPaymentPolicy.pdf](http://www.dhcs.ca.gov/dataandstats/reports/Documents/FQHCRHCFinancialIncentiveP4PPaymentPolicy.pdf).

#### Additional information

Providers are encouraged to access the provider portal online at [provider.healthnet.com](http://provider.healthnet.com) for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions about the information contained in this update, contact the Health Net Medi-Cal Provider Services Center within 60 days at 1-800-675-6110.

#### THIS UPDATE APPLIES TO CALIFORNIA PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

#### LINES OF BUSINESS:

- HMO/POS/HSP
- PPO
- EPO
- Medicare Advantage (HMO)
- Medi-Cal
  - Kern
  - Los Angeles
    - Molina
  - Riverside
  - Sacramento
  - San Bernardino
  - San Diego
  - San Joaquin
  - Stanislaus
  - Tulare

#### PROVIDER SERVICES

1-800-675-6110

[provider.healthnet.com](http://provider.healthnet.com)

#### PROVIDER COMMUNICATIONS

[provider.communications@healthnet.com](mailto:provider.communications@healthnet.com)

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