

PROVIDER Update



Check Out the Cal MediConnect 2019 Operations Guide Online

Go to the provider portal to access the latest operations guide

You can view the Health Net* Cal MediConnect 2019 Operations Guide in two easy steps:

- 1 **Log on to the Health Net provider website.** Go to provider.healthnet.com.
- 2 **Follow this path.** *Working with Health Net > Regulatory > Cal MediConnect (Medicare-Medicaid Plan) > Provider Orientation.*

The guide provides an overview of the essential components of the Cal MediConnect program. It also serves as a supplement to the comprehensive provider operations manuals for participating physician groups (PPGs), hospitals and ancillary providers.

Additional information

Providers are encouraged to access Health Net's provider portal online at provider.healthnet.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact the Health Net Provider Services Center by email at provider_services@healthnet.com within 60 days, by telephone or through the Health Net provider website as listed in the right-hand column.

THIS UPDATE APPLIES TO
CAL MEDICCONNECT
PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

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San Diego County – 1-855-464-3572
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PROVIDER COMMUNICATIONS

provider_communications@healthnet.com

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