



Submit Encounters with Valid National Drug Code to Avoid Rejections

New edit for capitated encounter data as of July 1, 2019

Please follow the guidance below for Medi-Cal capitated encounter data submissions to validate that a service procedure combined with a physician-administered drug includes a valid National Drug Code (NDC).

- Providers must submit capitated encounter data for services provided to a member.
- Physician-administered drug (PAD) encounters sent in without both the HCPCS code and a valid NDC code will not be accepted.
- An administered drug must have the NDC 11-digit number and must match with the U.S. Food and Drug Administration (FDA) National Drug Code list.
- Drug administration capitated encounters submitted with all zeroes will not be accepted.

DHCS requires NDC on PADs

The Department of Health Care Services (DHCS) requires that the NDC must be included on all PADs for outpatient services. PAD is any covered drug provided or administered to a patient which is billed by a provider other than a pharmacy. This includes any method of administration and is not limited to injectable drugs.

Additional information

To obtain a copy of the DHCS NDC list, please contact the encounter team at enc_group@healthnet.com.

Providers are encouraged to access the provider portal online at provider.healthnet.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact the Health Net Medi-Cal Provider Services Center within 60 days at 1-800-675-6110.

THIS UPDATE APPLIES TO CALIFORNIA PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

LINES OF BUSINESS:

- HMO/POS/HSP
- PPO
- EPO
- Medicare Advantage (HMO)
- Medi-Cal
 - Kern
 - Los Angeles
 - Molina
 - Riverside
 - Sacramento
 - San Bernardino
 - San Diego
 - San Joaquin
 - Stanislaus
 - Tulare

PROVIDER SERVICES

1-800-675-6110
provider.healthnet.com

PROVIDER COMMUNICATIONS

provider.communications@healthnet.com