



## Capitated PPGs Pay Public Health Departments for Sensitive Services

### Check the *PPA* DOFR to determine financial responsibility

Capitated participating physician groups (PPGs) **may be required to reimburse** for sensitive services provided to Medi-Cal members by non-capitated providers. Capitated PPGs must check the *Provider Participation Agreement (PPA)* Division of Financial Responsibility (DOFR) for financial risk.

- When the DOFR shows Health Net\* is responsible, the claim must be forwarded to Health Net for processing within 10 working days of receipt of the claim.
- When the DOFR shows the PPG is responsible, the PPG is required to process and pay the claim in a timely manner per the *PPA*.

#### No authorization needed for sensitive services

Members can self-refer and see any qualified provider for sensitive services. The services listed below are Medi-Cal covered benefits and do not require prior authorization:

- Family planning.
- HIV counseling and testing.
- Pregnancy testing, including pregnancy termination.
- Diagnosis and treatment for sexually transmitted infections (STIs).

#### Key points to remember

Sensitive services are:

- Protected health information (PHI) and confidential.
- Covered when performed by qualified in-network or out-of-network providers. Encourage members to access in-network providers, when possible.
- Available to members (minors) under age 18 without parental consent. Some exceptions apply.
- Offered timely based on the appointment access standards for the type of medical care needed, and without barriers.

More information about sensitive services coverage for Medi-Cal members is available in the provider operations manual under > *Benefits* > *Access to Sensitive Services*.

If you have questions regarding the information contained in this update, contact the Health Net Medi-Cal Provider Services Center within 60 days at 1-800-675-6110.

#### THIS UPDATE APPLIES TO CALIFORNIA PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

#### LINES OF BUSINESS:

- HMO/POS/HSP
- PPO
- EPO
- Medicare Advantage (HMO)
- Medi-Cal
  - Kern
  - Los Angeles
    - Molina
  - Riverside
  - Sacramento
  - San Bernardino
  - San Diego
  - San Joaquin
  - Stanislaus
  - Tulare

#### PROVIDER SERVICES

1-800-675-6110  
provider.healthnet.com

#### PROVIDER COMMUNICATIONS

provider.communications@  
healthnet.com

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