




New Hours for the Health Net^{*} Medi-Cal Provider Services Center

WE ARE HERE TO ANSWER YOUR QUESTIONS

Speak to a provider service representative Monday through Friday, 8:00 a.m. to 6:00 p.m. Pacific time (PT)¹ at: **1-800-675-6110**

Have questions after hours?

	USE THE SELF-SERVICE AUTOMATED SYSTEM Call after 6:00 p.m. and before 8:00 a.m. to verify benefits, member eligibility and claims.
	USE THE HEALTH NET PROVIDER WEBSITE Go to provider.healthnet.com 24/7.
	REQUEST INTERPRETER SERVICES AFTER HOURS (6:00 P.M. – 8:00 A.M.), WEEKENDS AND HOLIDAYS Call 1-800-675-6110 and select the member option for interpreter services.

Members continue to have access 24 hours a day, seven days a week.



¹New hours for providers are effective immediately.

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