



Measles Outbreak in Los Angeles County

Vaccinate to protect adults and children

Los Angeles County is experiencing an increase in measles cases. The Los Angeles County Department of Public Health (DPH) has confirmed 10 cases of measles in 2019, and has investigated thousands of exposures in both adults and children related to these cases.

Help educate and protect against measles

Please educate your patients and take these recommended actions to prevent the spread of measles:

- **Promote measles awareness and prevention.**
 - Review the immunization status with patients and their caregivers during routine patient visits, assess their risk and immunize those who are unimmunized or under-immunized based on their risk.
 - Conduct pre-travel assessment of measles protection for persons six months and older.
 - Report suspect measles cases.
 - Ensure your staff is protected. All persons in health care settings should have two documented doses of measles, mumps and rubella (MMR) or serologic documentation of immunity.
- **Let members know there is no cost share needed for recommended immunizations.** Immunizations recommended by the Advisory Committee on Immunization Practices (ACIP) and administered by an in-network provider are covered with no cost share.
- **Promote immunization.** Distribute and post educational materials to provide information about the importance of immunization to prevent measles. For MMR immunization and communication tips, refer to the Rx for Prevention articles, *Measles in LA County: Communicating with Parents and Patients about Immunizations* and *Understanding California's Child Care and School Immunization Requirements and Medical Exemptions*.
- **Join the Los Angeles Health Alert Network (LAHAN).** Sign up with the LAHAN to receive timely emailed notifications about the current measles situation, local outbreaks, and emerging health risk.

Additional information

For additional information on measles, please contact the Los Angeles DPH Vaccine Preventable Disease Control Program at (213) 351-7800. Additional resources can be found under Resources on page 2.

THIS UPDATE APPLIES TO CALIFORNIA PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

LINES OF BUSINESS:

- HMO/POS/HSP
- PPO
- EPO
- Medicare Advantage (HMO)
- Medi-Cal
 - Kern
 - Los Angeles
 - Molina
 - Riverside
 - Sacramento
 - San Bernardino
 - San Diego
 - San Joaquin
 - Stanislaus
 - Tulare

PROVIDER SERVICES

provider_services@healthnet.com

EnhancedCare PPO (IFP)

1-844-463-8188

provider.healthnetcalifornia.com

EnhancedCare PPO (SBG)

1-844-463-8188

provider.healthnet.com

Health Net Employer Group HMO, POS, HSP, PPO, & EPO

1-800-641-7761

provider.healthnet.com

IFP – CommunityCare HMO, PPO, PureCare HSP, PureCare One EPO

1-888-926-2164

provider.healthnetcalifornia.com

Medicare (individual)

1-800-929-9224

provider.healthnetcalifornia.com

Medicare (employer group)

1-800-929-9224

provider.healthnet.com

Medi-Cal – 1-800-675-6110

provider.healthnet.com

PROVIDER COMMUNICATIONS

provider.communications@

healthnet.com

Providers are encouraged to access the provider portal online at provider.healthnet.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact the Health Net Provider Services Center by email at provider_services@healthnet.com within 60 days, by telephone or through the Health Net provider website as listed in the right-hand column on page 1.

Resources

Source	Website
The Los Angeles County Department of Public Health (DPH)	<p>Local measles information and resources for patients and providers www.publichealth.lacounty.gov/media/measles/</p> <p>Measles Prevention in Los Angeles County www.publichealth.lacounty.gov/eprp/Health%20Alerts/LAHANMeasles042619.pdf</p> <p>Posters and FAQs in multiple languages www.publichealth.lacounty.gov/media/measles/</p>
Los Angeles Health Alert Network (LAHAN)	<p>Receive email notifications on current measles situation, local outbreaks, and emerging health threats www.publichealth.lacounty.gov/lahan</p>
RX for Prevention	<p>Read the latest DPH issue of <i>RX for Prevention</i> www.rx.ph.lacounty.gov</p> <p>MMR immunization, communication tips and additional resources article <i>Measles in LA County: Communicating with Parents and Patients about Immunizations</i> www.rx.ph.lacounty.gov/RxVaccineCommunication0419</p> <p><i>Understanding California's Child Care and School Immunization Requirements and Medical Exemptions</i> www.rx.ph.lacounty.gov/RxVaccineMandates0419</p>
California Department of Public Health	<p>Clinical recommendations (children: traveling and not traveling) www.eziz.org/assets/docs/VaccineTips/2019May_MMRvaccine.pdf</p> <p>Provider information and resources www.eziz.org/resources/measles/</p>