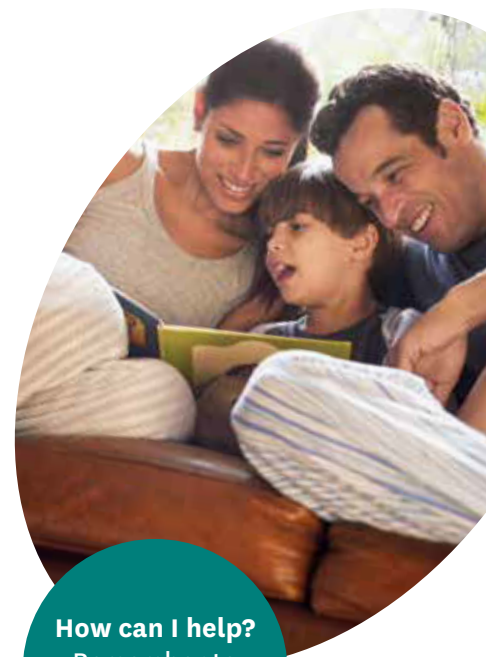


Improve your HEDIS® Quality Scores

HELP NON-COMPLIANT MEMBERS EARN A PREPAID CARD

The Medi-Cal Incentive Program covers these Healthcare Effectiveness Data and Information Set (HEDIS) Measures:

HEDIS measure	Member incentive amount	Eligible members
Breast Cancer Screening (BCS)	\$25	Ages 50–64
Cervical Cancer Screening (CCS)	\$25	Ages 21–64
Childhood Immunizations—Combination 10 series (CIS-10)	\$50	Members turning 2 in 2019
Comprehensive Diabetes Care (CDC) A1c test, nephropathy test, dilated retinal exam (DRE) (incentive is for all 3 tests)	\$50	Ages 18–64
Well-Child Visits (W34)	\$25	Ages 3–6



How can I help?
Remember to sign and date each form.

How does it work?



1. Member receives incentive form mailer from the plan with a return, postage-paid envelope.



4. Member sends form back to the plan, by mail or fax, within 90 days of completing all required labs or tests.



2. Member takes incentive form to their visit scheduled in 2019.



5. The plan reviews and processes the form and sends member a prepaid card.



3. Provider signs and dates the incentive form. (Forms are also on the provider portal).

Where can I find and send in forms for members?
Providers can print from provider.healthnet.com under Working with Health Net > Quality > Member Incentives Medi-Cal. Fax completed forms to 1-800-628-2704.

Please work with members to complete their office visits and screenings according to National Committee for Quality Assurance (NCQA) guidelines, which are available online at www.ncqa.org/hedis/measures. Members can receive one prepaid card per measure, e.g., if a member completes services for BCS and CCS, they will receive two prepaid cards. Services must be completed in 2019.

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PROVIDER COMMUNICATIONS