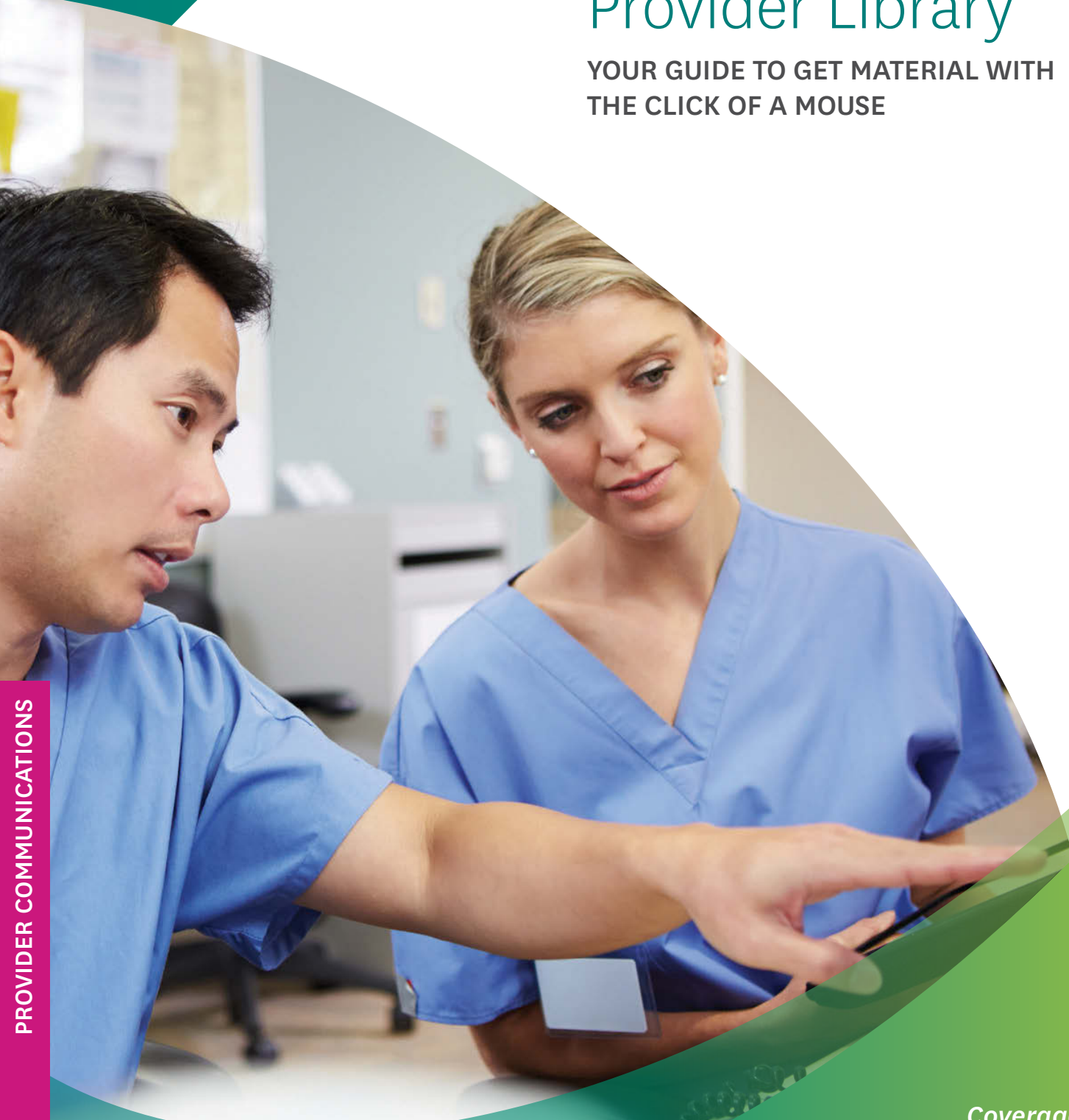


Stay Up on the Latest Info with the Provider Library

**YOUR GUIDE TO GET MATERIAL WITH
THE CLICK OF A MOUSE**



PROVIDER COMMUNICATIONS

*Coverage for
every stage of life™*



Visit provider.healthnet.com
to get started.

Find What You Need When You Need It

*The Provider Library at **provider.healthnet.com** is designed so you can find relevant information to do business with us.*

The library includes operations manuals, forms, contacts, and much more. You can also view provider communications (updates and letters) that have been sent out. These materials help you find information about programs, changes, policies, and procedures to support members' care.

Choose the fields to narrow your search

Search the entire library at once, or by category.

- Use as few as three characters.
- View content for relevance.
- Navigate paths to found items.

Know where you are at all times

You are here displays your location within the library. Return to a previous section using this breadcrumb.

5 Easy Steps to Access the Provider Library



Access the Provider Library online at provider.healthnet.com.



- STEP 1:** Log in to provider.healthnet.com and select *Working with Health Net > Contractual > Policy Library > Go To The Provider Library* or select the Provider Library link at the bottom of the provider home page.
- STEP 2:** The date auto defaults to the Current Date option, unless a specific date is entered.
- STEP 3:** Select a state.
- STEP 4:** Select your provider type.
- STEP 5:** Select the line of business desired.
- STEP 6:** (Optional) Check *the Remember my selections* box to return to the same library you selected earlier.

Use these Tips to Navigate the Provider Library



1 Current library

Displays the chosen library.

2 You are here

This breadcrumb shows the path for the current location in the library. Click on the highlighted sections of the path to return to that section or document.

3 Library menu

Use the left-side menu to open folders with documents and subfolders. Your selected item is highlighted and its content appears in the main window. To view another document, select another item in the library.

4 Content fly-out

If you hover your cursor over a menu item, the text displays as a fly-out message. Use it to scan documents to see if it's relevant to your search.

5 Print

Print a document or section of the operations manual (includes associated forms and contacts). Content is subject to change; make sure to access the website for the most current documents.

The screenshot shows the 'CA Physician or Practitioner Medi-Cal Kern' page. At the top right is a 'CHANGE LIBRARY' button. Below it is a search bar with 'Operations Manuals' selected and a 'SEARCH' button. A breadcrumb trail reads: 'Select a Provider Library > Provider Library > Operations Manuals > Credentialing > Organizational Providers Certification or Recertification'. The left sidebar menu has 'Operations Manuals' selected, with a fly-out menu showing sub-items like 'Credentialing Status', 'Organizational Providers Certification or Recertification', and 'Practitioner's Rights'. The main content area displays the 'Organizational Providers Certification or Recertification' document, dated 01/01/2018. A 'Print Library' button is visible at the bottom of the sidebar menu. At the bottom of the page, there is a navigation bar with 'Home', 'Provider', 'Working With Health Net', and 'Provider Library' links, and a footer with copyright information and social media icons.

1 Updates and Letters

2 Forms

3 Contacts

4 Operations Manuals

5 Print Library

Current Library: CA Physician or Practitioner Medi-Cal Kern, Effective 06/07/2019 [change](#)

You are here: [Select a Provider Library](#) > [Provider Library](#) > [Operations Manuals](#) > [Credentialing](#) > [Organizational Providers Certification or Recertification](#)

Organizational Providers Certification or Recertification

An organizational provider (OP) is an institutional provider of health care that is licensed by the state or otherwise authorized to operate as a health care facility. Examples of OPs include, but are not limited to, hospitals, home health agencies, skilled nursing facilities (SNFs), and ambulatory surgical centers

Organizational Providers Certification or Recertification 01/01/2018

An organizational provider (OP) is an institutional provider of health care that is licensed by the state or otherwise authorized to operate as a health care facility. Examples of OPs include, but are not limited to, hospitals, home health agen...

- Laboratories
- Office-based surgery suites
- Comprehensive outpatient rehabilitation facilities
- Physical therapy and speech pathology providers
- Portable X-ray suppliers
- Radiology/imaging centers
- Behavioral health facilities (inpatient, residential and ambulatory)
- Sleep study centers
- Urgent care centers
- Federally qualified health centers and rural health clinics
- Community-Based Adult Services (CBAS) centers
- Other providers as deemed necessary

Providers contracting directly with the plan must submit a completed, signed plan-approved hospital or ancillary facility credentialing application and any supporting documentation to the plan for processing. The documentation, at a minimum, includes:

- Evidence of a site survey that has been conducted by an accepted agency, if the provider is required to have such an on-site survey prior to being issued a state license. Accepted agency surveys include those performed by the state Department of Health and Human Services (DHHS), Department of Public Health (DPH) or Centers for Medicare & Medicaid Services (CMS).
- Evidence of a current, unencumbered state facility license. If not licensed by the state, the facility must possess a current city license, fictitious name permit, certificate of need, or business registration.
- Copy of a current accreditation certificate appropriate for the facility. If not accredited, then a copy of the most recent DHHS/DPH site survey as described above is required. A favorable site review consists of compliance with quality of care standards established by CMS or the applicable state health department. The plan obtains a copy of each surgery center's site survey report and ensures each provider has received a favorable rating. This may include a completed corrective action plan (CAP) and DHHS CAP acceptance letter.
- Professional and general liability insurance coverage that meets plan requirements.
- Overview of the facility's quality assurance/quality improvement program upon request.

Organizational providers are recertified at least every 36 months to ensure each entity has continued to maintain prescribed eligibility requirements.

Home > Provider > Working With Health Net > Provider Library

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6 Change library

All documents in the library are tied to the specific traits, such as product line, provider type, effective date, and state. To view another library, select the *Change Library* button.

While in the current library, you can change one or more traits to select a new library. Select *Submit* button to launch.

Or you can change the library using the *change* link, next to current library.

7 Search within this library

Search for content by using the drop-down menu to choose a category, such as operations manual or updates. You may also use All Categories to search the entire library.

- Use a key word, numbers or short phrases with no less than three characters. Select *Search* to find those items. The results appear in the main window as a list.
 - It may include documents, forms, updates, or other items with the key word or phrase. The path shows where to locate the item, and some text that contains the search string.
 - Scan the text to see if it's relevant. Click on the title to view the document.
- To return, use your browser's back button.

CA Physician or Practitioner Medi-Cal Kern

CHANGE LIBRARY

Search within this Library Search: Operations Manuals Keyword: Enter Keyword SEARCH

Updates and Letters
Forms
Contacts
Operations Manuals
Credentialed Status
Credentialed Responsibility, Oversight and Delegation
Hiring Non-Participating Providers
Investigations
Organizational Providers Certification or Recertification
Practitioner's Rights
Public Programs
Quality Improvement
Referrals
Third-Party Liability
Urgent Care
Utilization Management
Online News

Current Library: CA Physician or Practitioner Medi-Cal Kern, Effective 06/07/2019 [change](#)

You are here: [Select a Provider Library](#) > [Provider Library](#) > [Operations Manuals](#) > [Credentialed](#) > [Organizational Providers Certification or Recertification](#)

Organizational Providers Certification or Recertification

An organizational provider (OP) is an institutional provider of health care that is licensed by the state or otherwise authorized to operate as a health care facility. Examples of OPs include, but are not limited to, hospitals, home health agencies, skilled nursing facilities (SNFs), and ambulatory surgical centers (ASCs).

Organizational providers that require assessments by the plan or its delegated entities include:

- Hospitals
- Home health, hospice and home infusion providers
- SNFs
- Free-standing and ASCs, including abortion clinics
- Dialysis/end-stage renal disease (ESRD) care providers
- Hospices
- Laboratories
- Office-based surgery suites
- Comprehensive outpatient rehabilitation facilities
- Physical therapy and speech pathology providers
- Portable X-ray suppliers
- Radiology/imaging centers
- Behavioral health facilities (inpatient, residential and ambulatory)

8 Change effective date

To view content with a past date, select the *change* link to enter the date in an mm/dd/yyyy format. Or use the calendar feature. The chosen date appears at the top of the page in the *Current Library* path.



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