

# PROVIDER Update



Health Net®

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## Health Net Launches the Medi-Cal Health Homes Program

Refer qualified patients for no-cost services to the program starting on July 1, 2019

On July 1, 2019, Health Net\* will launch the Medi-Cal Health Homes Program (HHP). This no-cost Medi-Cal benefit helps coordinate care for Medi-Cal managed care members with certain high risk/high acuity chronic health and/or mental health conditions who are experiencing homelessness.

The HHP gives qualified members enhanced care coordination services plus their own care team. This team works with and connects with members' health care services and doctors. This program also links members to community and social services. Participation in HHP does not change the member's current benefits.

### HHP care team

The HHP member's care team is led by someone from their Community-based Care Management Entity (CB-CME). This team includes a care coordinator who works with the member, their family and their providers. The HHP care coordinator makes sure that there is a Health Action Plan in place and addresses needs and care. The team of providers may include:

- Doctors and specialists.
- Pharmacists.
- Social Services, community and family supports or others that care for the member.

### Providers may enroll as a CB-CME

The HHP includes a network of CB-CME entities. The CB-CME provides in-person, intensive care coordination and can be:

- Primary care providers.
- Federally Qualified Health Centers (FQHCs).
- Community health centers.
- Local health departments.
- Other providers contracted with Health Net to provide HHP care and services.

For more information, email [Health\\_Homes\\_Program@healthnet.com](mailto:Health_Homes_Program@healthnet.com). If you have questions regarding the information contained in this update, contact the Health Net Medi-Cal Provider Services Center within 60 days at 1-800-675-6110.

#### THIS UPDATE APPLIES TO CALIFORNIA PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

#### LINES OF BUSINESS:

- HMO/POS/HSP
- PPO
- EPO
- Medicare Advantage (HMO)
- Medi-Cal
  - Kern
  - Los Angeles
    - Molina
  - Riverside
  - Sacramento
  - San Bernardino
  - San Diego
  - San Joaquin
  - Stanislaus
  - Tulare

#### PROVIDER SERVICES

1-800-675-6110

[provider.healthnet.com](http://provider.healthnet.com)

#### PROVIDER COMMUNICATIONS

[provider.communications@healthnet.com](mailto:provider.communications@healthnet.com)

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