



MedXM: In-Home Postpartum Care Termination

Program ended January 1, 2019, but providers should keep discussing the importance of postpartum care with members

The MedXM postpartum care program is no longer offered as of January 1, 2019. Health Net* urges providers to:

- Keep discussing the importance of postpartum care during and after pregnancy with members.
- Schedule postpartum care visits with members. This includes a comprehensive postpartum assessment after delivery.

HEDIS® REPORTING

As a reminder, the Department of Health Care Services (DHCS) requires timely postpartum care. This is also part of the Healthcare Effectiveness Data and Information Set (HEDIS®) for prenatal and postpartum care. It measures the proportion of Medi-Cal patients who delivered a baby and have a comprehensive postpartum assessment by an OB/GYN, primary care physician (PCP) or prenatal care specialist 21 to 56 days after delivery.

AVAILABLE RESOURCES

The American College of Obstetricians and Gynecologists (ACOG) is calling for a new model for postpartum care. They encourage providers to support patients in the “fourth trimester” to enable them to recover from birth and care for their infants. More information can be found in the *American College of Obstetricians and Gynecologists Postpartum Toolkit* at www.acog.org/About-ACOG/ACOG-Departments/Toolkits-for-Health-Care-Providers/Postpartum-Toolkit.

The ACOG postpartum guidelines call for at least two postpartum visits:

- 1 An early postpartum visit within 21 days of delivery.
- 2 A later postpartum visit between 22-84 days after delivery.

ADDITIONAL INFORMATION

Providers are encouraged to access the provider portal online at provider_services@healthnet.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact the Health Net Medi-Cal Provider Services Center within 60 days at 1-800-675-6110.

PHYSICIAN TYPES FOR CALIFORNIA PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

LINES OF BUSINESS:

- HMO/POS/HSP
- PPO
- EPO
- Medicare Advantage (HMO)
- Medi-Cal
 - Kern
 - Los Angeles
 - Molina
 - Riverside
 - Sacramento
 - San Bernardino
 - San Diego
 - San Joaquin
 - Stanislaus
 - Tulare

PROVIDER SERVICES

1-800-675-6110

provider.healthnet.com

PROVIDER COMMUNICATIONS

provider.communications@healthnet.com

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