

PROVIDER Update



Health Net®
COMMUNITY SOLUTIONS

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Have Your Patients Completed Their Health Risk Assessment?

Notices are being mailed to primary care physicians soon

Health Net* is notifying primary care physicians (PCPs) that they may be receiving a letter in the mail advising that their identified Cal MediConnect member has not completed the Cal MediConnect Health Risk Assessment (HRA).

Providers are urged to help facilitate the completion of the HRA by reaching out to the member or make a note in the patient's health record for discussion at a future office visit.

ADDITIONAL INFORMATION

Providers are encouraged to access Health Net's provider portal online at provider.healthnet.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact the Health Net Provider Services Center by email at provider_services@healthnet.com within 60 days, by telephone or through the Health Net provider website as listed in the right-hand column.

THIS UPDATE APPLIES TO
CAL MEDICONNECT
PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

provider_services@healthnet.com
Los Angeles County – 1-855-464-3571
San Diego County – 1-855-464-3572
www.healthnet.com

PROVIDER COMMUNICATIONS

provider_communications@healthnet.com

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