

# PROVIDER Update



## Continuity of Care for Maternal Mental Health Conditions

Members who have a verified diagnosis can continue care with an out-of-network provider for stated term

As of January 1, 2020, continuity of care for pregnancy expands to include maternal mental health conditions. These are conditions that can impact a woman during pregnancy, peri or postpartum, or that arise during pregnancy, in the peri or postpartum period, up to one year after delivery. This change is a result of Assembly Bill (AB) 577.

Health Net\* Cal MediConnect Plan (Medicare-Medicaid Plan) members are eligible for continuity of care if they provide written documentation of being diagnosed with a maternal mental health condition from their treating provider. Completion of covered services will not exceed 12 months from the member's diagnosis or from the end of pregnancy, whichever occurs later.

### Continuity of care coverage

Health Net provides for continuity of care or transition of care for new or existing members due to the termination of prior coverage and any health plan withdrawn from any portion of the market for currently enrolled members.

Select conditions are eligible for continuity of care. For more information about eligible conditions or continuity of care coverage, refer to the Health Net provider operations manuals as follows.

- 1 Go to [provider.healthnet.com](http://provider.healthnet.com).
- 2 Search under *Operations Manuals > Utilization Management > Continuity of Care*.

### Additional information

Relevant sections of Health Net's provider operations manuals have been revised to reflect the information contained in this update as applicable. Provider operations manuals are available electronically in the Provider Library, located on Health Net's provider website at [provider.healthnet.com](http://provider.healthnet.com).

Providers are encouraged to access Health Net's provider portal online at [provider.healthnet.com](http://provider.healthnet.com) for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact the Health Net Provider Services Center by email at [provider\\_services@healthnet.com](mailto:provider_services@healthnet.com) within 60 days, by telephone or through the Health Net provider website as listed in the right-hand column.

THIS UPDATE APPLIES TO  
**CAL MEDICCONNECT**  
PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

### PROVIDER SERVICES

[provider\\_services@healthnet.com](mailto:provider_services@healthnet.com)  
Los Angeles County – 1-855-464-3571  
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### PROVIDER COMMUNICATIONS

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