

Continuity of Care for Maternal Mental Health Conditions

Members who have a verified diagnosis can continue care with an out-of-network provider for stated term

As of January 1, 2020, continuity of care for pregnancy expands to include maternal mental health conditions. These are conditions that can impact a woman during pregnancy, peri or postpartum, or that arise during pregnancy, in the peri or postpartum period, up to one year after delivery.

Members are eligible for continuity of care if they provide written documentation of being diagnosed with a maternal mental health condition from their treating provider. Completion of covered services will not exceed 12 months from the member's diagnosis or from the end of pregnancy, whichever occurs later.

Continuity of care coverage

Health Net*, on behalf of CalViva Health, provides for continuity of care or transition of care for up to 12 months for new members who have been receiving care from out-of-network providers that meets certain criteria. Subject to certain conditions, current members may also be approved to complete care with a network provider who is leaving the network.

Select conditions are eligible for continuity of care. For more information about eligible conditions or continuity of care coverage, refer to the Health Net provider operations manuals as follows.

- 1 Go to **provider.healthnet.com**.
- 2 Search under *Operations Manuals > Utilization Management > Continuity of Care*.

Additional information

Relevant sections of the provider operations manuals have been revised to reflect the information contained in this update as applicable. Provider operations manuals are available electronically in the Provider Library, located on the provider website at provider.healthnet.com.

Providers are encouraged to access the provider portal online at provider.healthnet.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact CalViva Health at 1-888-893-1569.

THIS UPDATE APPLIES TO
MEDI-CAL PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

1-888-893-1569
www.healthnet.com