



Updates to Family Planning

Changes in contraceptive quantities for Medi-Cal members

On November 21, 2018, the California Department of Health Care Services (DHCS) released All Plan Letter (APL) 18-019 to clarify coverage of self-administered hormonal contraceptive supplies for family planning.

Health Net* has updated the following quantity requirements for Medi-Cal members for the following HCPCS codes:

- S4993 – up to 18 (previously 13) cycles are covered.
- J7303 – up to 13 (previously 12) vaginal rings.
- J7304 – up to 52 (previously 36) patches.

The maximum quantity is intended for members on a continuous cycle. A 12-month supply of the same contraceptive product may be dispensed twice in one year.

A prior authorization is required for a third supply of up to 12 months for the same product requested within a year.

When furnished by a pharmacist, self-administered hormonal contraceptives must be dispensed in accordance with a protocol approved by the California State Board of Pharmacy and the Medical Board of California.

ADDITIONAL INFORMATION

Relevant sections of Health Net's provider operations manuals have been revised to reflect the information contained in this update as applicable. Provider operations manuals are available electronically in the Provider Library, located on Health Net's provider website at provider.healthnet.com.

Providers are encouraged to access Health Net's provider portal online at provider.healthnet.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact the Health Net Provider Services Center by county within 60 days at:

Line of Business	Telephone Number	Email Address
CAL MEDICCONNECT – LOS ANGELES COUNTY	1-855-464-3571	provider_services@healthnet.com
CAL MEDICCONNECT – SAN DIEGO COUNTY	1-855-464-3572	

THIS UPDATE APPLIES TO
CAL MEDICCONNECT
 PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

provider_services@healthnet.com
 Los Angeles County – 1-855-464-3571
 San Diego County – 1-855-464-3572
www.healthnet.com

PROVIDER COMMUNICATIONS

provider.communications@healthnet.com

* Health Net Community Solutions, Inc. is a subsidiary of Health Net, LLC and Centene Corporation. Health Net is a registered service mark of Health Net, LLC. All other identified trademarks/service marks remain the property of their respective companies. All rights reserved. Confidentiality Note for Fax Transmission: This facsimile may contain confidential information. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, or the person responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying, distribution, or use of the information contained in this transmission is strictly PROHIBITED. If you have received this transmission in error, please notify the sender immediately by telephone or by return fax and destroy this transmission, along with any attachments.

OTH027741EH00 (2/19)