



## Encounter Data Submission Validation

*Select providers may be contacted by Datafied™ to schedule medical record retrievals*

The Department of Health Care Services (DHCS), in collaboration with the Health Services Advisory Group (HSAG), is conducting an Encounter Data Validation (EDV) Study to evaluate DHCS' encounter data completeness and accuracy through review of medical records.

Health Net\* is required to retrieve medical records for 411 encounters randomly selected by HSAG.

### DATAFIED OUTREACH TO SELECT PROVIDERS

**Beginning February 2019**, Datafied™ will reach out to select providers to schedule medical record retrievals. Providers are selected based on data from encounter submissions selected in a DHCS sample. Medical record retrievals will be for specific dates of service from January 1, 2017, through December 31, 2017.

To give providers adequate time to prepare the necessary information, Datafied will provide retrieval details and a specific list of Health Net members who are part of this review in advance.

Health Net is requesting provider cooperation in allowing access to these select members' medical records to facilitate activities surrounding encounter data validation in accordance with DHCS guidelines.

### ADDITIONAL INFORMATION

Providers are encouraged to access the provider portal online at [provider.healthnet.com](http://provider.healthnet.com) for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact the Health Net Medi-Cal Provider Services Center within 60 days at 1-800-675-6110.

THIS UPDATE APPLIES TO CALIFORNIA PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

LINES OF BUSINESS:

- HMO/POS/HSP
- PPO
- EPO
- Medicare Advantage (HMO)
- Medi-Cal
  - Kern
  - Los Angeles
    - Molina
  - Riverside
  - Sacramento
  - San Bernardino
  - San Diego
  - San Joaquin
  - Stanislaus
  - Tulare

PROVIDER SERVICES

1-800-675-6110

[provider.healthnet.com](http://provider.healthnet.com)

PROVIDER COMMUNICATIONS

[provider.communications@](mailto:provider.communications@healthnet.com)

[healthnet.com](http://healthnet.com)

fax 1-800-937-6086

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