

PROVIDER Update



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Transitioning Delegated Functions

Approval is required prior to transitioning delegated functions to a different entity

On behalf of CalViva Health, Health Net* is responsible for the oversight of all delegated providers to ensure all regulatory requirements are met in performing delegated functions. Delegated providers interested in transitioning any of their delegated functions, such as utilization management, claims, case management, or credentialing, to a new or different subcontracted entity or management services organization (MSO) must request approval from Health Net a minimum of 90 calendar days in advance of the anticipated transition date. Providers can refer to the *Provider Participation Agreement (PPA)* for additional information.

REQUEST AND APPROVAL PROCESS

Submit written requests to your Provider Network Management (PNM) representative at least 90 calendar days in advance of the transition with the following information:

- Name of the new entity.
- Delegated functions to transition to the new entity.
- Contact name with contact information at the new entity.
- Date of proposed transition.

Approval or denial of the delegation transition to another entity is provided once Health Net performs a comprehensive assessment and evaluation of the new entity.

COMPLIANCE

Delegated providers are prohibited from initiating any transition plans to the new entity without Health Net's prior approval. Failure to comply with adequate notification and approval can jeopardize a provider's participation in Health Net and CalViva Health's provider network.

ADDITIONAL INFORMATION

Relevant sections of provider operations manuals have been revised to reflect the information contained in this update as applicable. Provider operations manuals are available electronically in the Provider Library, located on Health Net's provider website as listed in the right-hand column.

If you have questions regarding the transition of delegation functions, contact your Delegation Oversight or PNM representative.

For all other questions, contact CalViva Health at 1-888-893-1569.

THIS UPDATE APPLIES TO
MEDI-CAL PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

1-888-893-1569
www.healthnet.com