

PROVIDER Update



Health Net®

REGULATORY | NOVEMBER 1, 2018 | UPDATE 18-816 | 1 PAGE

Cost Comparison Tool Transitions to HealthSparq® on January 1, 2019

IFP members may use HealthSparq to access cost comparison information for claims data

Effective January 1, 2019, Health Net of California Inc. and Health Net Life Insurance Company (Health Net) will replace the current cost comparison tool, WebMD Hospital Comparison Report for Health Net, with HealthSparq.® HealthSparq enables Individual Family Plan (IFP) members to access cost comparison information for claims data.

On January 1, 2019, the new HealthSparq link will be added on the Health Net member portal at <https://member.healthnetcalifornia.com> for IFP members to use as the cost comparison tool, which will use Health Net claims data to provide the cost estimates.

Pursuant to Health and Safety Code Section 1367.49, Section 1 (c) and Senate Bill (SB) 1340, participating providers that would like to add a provider response web page link may send their information via email to Alison.E.McLane@healthnet.com.

ADDITIONAL INFORMATION

If you have questions regarding the information contained in this update, contact the applicable Health Net Provider Services Center within 60 days at:

Line of Business	Telephone Number	Provider Portal	Email Address
ENHANCEDCARE PPO (IFP)	1-844-463-8188	provider.healthnetcalifornia.com	provider_services@healthnet.com
IFP (COMMUNITYCARE HMO, PPO, PURECARE HSP, PURECARE ONE EPO)	1-888-926-2164	provider.healthnetcalifornia.com	

THIS UPDATE APPLIES TO CALIFORNIA PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

LINES OF BUSINESS:

- HMO/POS/HSP
- PPO
- EPO
- Medicare Advantage (HMO)
- Medi-Cal
 - Kern
 - Los Angeles
 - Molina
 - Riverside
 - Sacramento
 - San Bernardino
 - San Diego
 - San Joaquin
 - Stanislaus
 - Tulare

PROVIDER SERVICES
provider_services@healthnet.com

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1-844-463-8188
provider.healthnetcalifornia.com
IFP – CommunityCare HMO, PPO, PureCare HSP, PureCare One EPO
1-888-926-2164
provider.healthnetcalifornia.com

PROVIDER COMMUNICATIONS
provider.communications@healthnet.com
healthnet.com
fax 1-800-937-6086