Implementation of New Payment Integrity Policies

Policies effective as of December 27, 2018

In order to improve affordability for our members and to encourage appropriate utilization of resources and the highest quality of treatment, Health Net Community Solutions, Inc. (Health Net), on behalf of CalViva Health, is implementing two new policies, effective December 27, 2018. These policies follow the Centers for Medicare & Medicaid Services (CMS) National Correct Coding Initiative (NCCI) guidelines and will impact providers who are coding outside of fair and appropriate use.

These policies outline acceptable billing practices and reimbursement methodologies for certain procedures and services, and are developed based on medical literature and research, and industry standards and guidelines as published and defined by the American Medical Association's (AMA's)CPT,® CMS and public domain specialty society guidance, unless specifically addressed in the Medi-Cal fee-for-service provider manual published by California. The information included in these policies will help providers bill claims accurately, therefore reducing unnecessary denials and delays in claims processing and payments. These policies include information on:

- Coding inaccuracies
- Diagnosis to procedure code mismatch
- Inappropriately modified procedures
- Unbundling of services
- Incidental procedures
- Duplication of services
- Medical necessity requirements
- Health plan-specific payment rules for procedures and services

The table on page 2 includes a listof the new policies, including the policy number, policy title, a brief description, and impacted line of business.

APPLICATION OF CLAIMS POLICIES

These policies will be applied as medical claims reimbursement edits within the claims adjudication system, in addition to all other reimbursement processes currently employed.

These policies can be accessed via the provider operations manual online through the provider website at provider.healthnet.com under *Working with Health Net> Contractual>Policy Library>Go to the Provider Library*. Once in the Provider Library, go to

THIS UPDATE APPLIES TO MEDI-CAL PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

1-888-893-1569
www.healthnet.com

PAYMENT INTEGRITY POLICIES

Policy Number	Policy	Policy Description	Line of Business
CC.PP.056	Payment Policy: Urine Specimen Validity Testing	The purpose of this policy is to define payment criteria for urine specimen validity testing to be used in making payment decisions and administering benefits. Adulteration testing is the tampering or manipulation of a urine specimen with the intention of altering the test results. This tampering can cause false negative results by destroying drugs present in the urine sample and/or interfering with drug screening results.	Medi-Cal
CC.PP.063	Transparency Policy: Place of Service Mismatch	The purpose of this policy is to identify instances in which a procedure code is billed with an inappropriate place of service per CPT/HCPCS guidelines.For some CPT and HCPCS codes, criteria are included for where these services may be performed. According to the CPT manual, place of service (POS) should be specified and match the procedure code's description and/or guidelines for use. The edit takes AMA, CMS and state guidelines into consideration to ensure accurate reimbursement for services provided within each individual health plan.	Medi-Cal

ADDITIONAL INFORMATION

Relevant sections of the provider operations manuals have been revised to reflect the information contained in this update as applicable. Provider operations manuals are available electronically in the Provider Library, located on the provider website at provider.healthnet.com.

Providers are encouraged to access the provider portal online at provider.healthnet.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact CalViva Health at 1-888-893-1569.