

# PROVIDER Update



REGULATORY | OCTOBER 16, 2018 | UPDATE 18-769 | 2 PAGES

## 2017–2018 Payment Programs for Public and Private Hospitals

*DPH-EPP and PHDP provide supplemental reimbursement to hospitals based on utilization of qualifying services, as reflected in Medi-Cal managed care encounter data reported to DHCS*

The Department of Health Care Services (DHCS) is implementing the state fiscal year 2017–2018 Designated Public Hospital (DPH) Enhanced Payment Program (EPP) and Private Hospital Direct Payment Program (PHDP).

DPH-EPP and PHDP provide supplemental reimbursement to participating hospitals based on the actual utilization of qualifying services for eligible members covered under Managed Care Organizations (MCOs), as reflected in Medi-Cal claims encounters reported to DHCS.

On behalf of CalViva Health, Health Net Community Solutions, Inc. (Health Net) will be reviewing the files from DHCS to identify claims encounters received for the first service period of July 1, 2017, through March 31, 2018, identifying claims encounters on file with Health Net but not on the DHCS file. These files will include the error codes and the information will be available for participating hospitals via an Excel file for appropriate reconciliation.

### OVERVIEW

The following is an overview of what participating hospitals can expect.

- Participating hospitals can request outstanding claims encounters from Health Net.
- On behalf of CalViva Health, Health Net will send an Excel file of claims encounters via secure email with details on how to reconcile the claims encounters.
- Hospitals must submit any missing data or corrected information on the claims encounters back to Health Net through the standard claims encounters submission process, as well as submit the Excel file back by November 16, 2018.

### REQUESTING OUTSTANDING CLAIMS ENCOUNTERS

For any questions and to obtain a list of outstanding claims encounters along with additional instructions, participating hospitals can contact Terri Bailey, Manager, Data Analysis via email at [Teresa.L.Bailey@centene.com](mailto:Teresa.L.Bailey@centene.com), and Kirsten Antonissen, Project Manager via email at [Kirsten.M.Antonissen@healthnet.com](mailto:Kirsten.M.Antonissen@healthnet.com). Within the email include:

- The email address for Health Net to send the participating hospital reconciliation.
- The National Provider Identifiers (NPIs) for the participating hospitals for which they are trying to reconcile.

THIS UPDATE APPLIES TO MEDI-CAL PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

### PROVIDER SERVICES

1-888-893-1569  
[www.healthnet.com](http://www.healthnet.com)

---

Once the request is received, on behalf of CalViva Health, Health Net will send an Excel file of claims encounters via secure email. The email will provide further details about how to reconcile the claims encounters.

### **MISSING DATA OR CORRECTED CLAIMS ENCOUNTERS DEADLINE**

Participating hospitals must submit any missing data or corrected information back to Health Net through the standard file processing submission method.

All claims encounters submissions must be sent to Health Net through the standard claims encounters submission process no later than November 16, 2018.

### **ADDITIONAL RESOURCE INFORMATION**

For additional information, visit DHCS at the following websites:

- DPH-EPP – [www.dhcs.ca.gov/services/Pages/DP-DPH-EEP.aspx](http://www.dhcs.ca.gov/services/Pages/DP-DPH-EEP.aspx)
- PHDP – [www.dhcs.ca.gov/services/Pages/DP-PHDP.aspx](http://www.dhcs.ca.gov/services/Pages/DP-PHDP.aspx)

For all other questions, contact CalViva Health at 1-888-893-1569.