



Individual Family Plan (IFP) and individual Medicare Advantage (MA) providers only

# Webinars to Help You Navigate the New Provider Portal

*provider.healthnetcalifornia.com*

Health Net of California, Inc., and Health Net Life Insurance Company's (Health Net's) Provider Relations team has scheduled two refresher provider webinars to help ensure that providers serving IFP and individual MA members understand how to navigate the new provider portal at [provider.healthnetcalifornia.com](http://provider.healthnetcalifornia.com).

## Providers are encouraged to attend one of the following educational webinars.

<b>Webinar topics</b>	How to register for an account, account manager access, adding a tax identification number (TIN), unlocking your account, Payspan Health® registration, verifying eligibility, claims processing, accessing payment history and prior authorization submissions, schedule of benefits, accessing and using other available self-service tools
<b>Presented by</b>	Health Net Provider Relations
<b>Who should attend?</b>	All participating individual MA and IFP providers
<b>Dates and times</b>	Choose the date and time that works best for you; space is limited. <ul style="list-style-type: none"> <li>• Tuesday, October 30, 2018, at 10:00 a.m. Pacific time (90 minutes)</li> <li>• Wednesday, October 31, 2018, at 10:00 a.m. Pacific time (90 minutes)</li> </ul>
<b>To attend</b>	Use the link <a href="http://bit.ly/ProviderPortalRefresher">http://bit.ly/ProviderPortalRefresher</a> to pre-register for the webinars. At the end of the registration, attendees will be given the option to add the webinar to their calendar. The webinar has a call-in number, or attendees may listen to the audio broadcast through their computer. Attendees may type questions as necessary. A copy of the presentation material will be distributed via email following the webinar
<b>For questions</b>	Contact Provider Relations at <a href="mailto:PartnersInPerformance@healthnet.com">PartnersInPerformance@healthnet.com</a>