

PROVIDER Update



Health Net®

NEWS & ANNOUNCEMENTS

OCTOBER 3, 2018

UPDATE 18-715

1 PAGE

Better Treatment Outcome Potential Through Care Management Programs

Proactively identifying eligible Medi-Cal members for care management programs can help them achieve desirable health outcomes

Members make better health care choices and achieve their self-management goals by working with care managers. Use the **Care Management Referral Form** to refer members with high-risk pregnancy, complex or chronic physical or behavioral health conditions, including:

- | | | |
|---|--|--|
| <ul style="list-style-type: none">• Asthma• Back pain• Behavioral health<ul style="list-style-type: none">- Depression- Anxiety- Autism• Cancer• Congestive heart | <ul style="list-style-type: none">• COPD• Cystic fibrosis• Diabetes• Hemophilia• Hepatitis• High-risk pregnancy• HIV/AIDS• Hypertension | <ul style="list-style-type: none">• Kidney disease• Obesity-weight management• Prematurity and/or developmental delays• Sickle cell disease• Smoking cessation• Transplant• Traumatic brain injury |
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LOCATING THE CARE MANAGEMENT REFERRAL FORM

The **Care Management Referral Form** is available on the Health Net Community Solutions, Inc. (Health Net) provider website at provider.healthnet.com in the Provider Library under *Forms*.

Type	Title	Date	Send	Bookmark
	CPSP - Encounter Form	01/04/2007		
	Care Management Referral Form- Medi-Cal	05/01/2018		
	Certification for Contracts, Grants, Loans, and Cooperative Agreements	12/18/2012		
	Confidential Morbidity Report	02/15/2014		

REFERRAL FORM SUBMISSION

Fax or email completed referral forms to:

- 1-866-581-0540
- CASHP.ACM.CMA@healthnet.com

For questions about the referral form, contact the Health Net State Health Program Care Management Department at 1-866-801-6294.

THIS UPDATE APPLIES TO CALIFORNIA PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

LINES OF BUSINESS:

- HMO/POS/HSP
- PPO
- EPO
- Medicare Advantage (HMO)
- Medi-Cal
 - Kern
 - Los Angeles
 - Molina
 - Riverside
 - Sacramento
 - San Bernardino
 - San Diego
 - San Joaquin
 - Stanislaus
 - Tulare

PROVIDER SERVICES

1-800-675-6110

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PROVIDER COMMUNICATIONS

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