

PROVIDER Update



2018 Health Net Cal MediConnect Operations Guide Online

Health Net's Cal MediConnect Plan (Medicare-Medicaid Plan) provider operations guide for 2018 is now available and accessible online on the Health Net provider website at provider.healthnet.com under *Working with Health Net>Regulatory>Cal MediConnect (Medicare-Medicaid)>Provider Orientation*.

The Cal MediConnect Operations Guide was developed to provide a general overview of the essential components of the Cal MediConnect program. The guide serves as a supplement to the comprehensive provider operations manuals for participating physician groups (PPGs), hospitals and ancillary providers.

ADDITIONAL INFORMATION

Providers are encouraged to access Health Net's provider portal online at provider.healthnet.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact the Health Net Provider Services Center by email at provider_services@healthnet.com within 60 days, by telephone or through the Health Net provider website as listed in the right-hand column.

THIS UPDATE APPLIES TO

CAL MEDICCONNECT PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

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