

PROVIDER Update



NEWS & ANNOUNCEMENTS

AUGUST 23, 2018

UPDATE 18-609

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Eligibility Report Field Addition for Medi-Cal Members

Effective October 1, 2018, Health Net Community Solutions, Inc. (Health Net), on behalf of CalViva Health, is adding a field to the end of the Eligibility Report (ACE 42) distributed to capitated participating physician groups (PPGs) and hospitals.

The new field, Provider Assignment Type, will be populated with one of the following indicators:

- C – Member assigned to their provider choice.
- PT – Member assigned due to provider transfer.
- DF – Member defaulted to same provider as family member.
- DP – Member defaulted to their prior provider.
- D – Member defaulted to provider.

Monthly capitation reports are available on the provider website at provider.healthnet.com under *Provider Reports > Available Reports*. Providers can also access and view file layouts under *Provider Reports > Data File Record Layouts*.

ADDITIONAL INFORMATION

Providers are encouraged to access the provider portal online at provider.healthnet.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact CalViva Health at 1-888-893-1569.

THIS UPDATE APPLIES TO MEDI-CAL PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

1-888-893-1569

www.healthnet.com