Ramon Munoz
Health Net

Accessing the
Schedule *of* Benefits

Log in to the new secure Health Net provider portal at
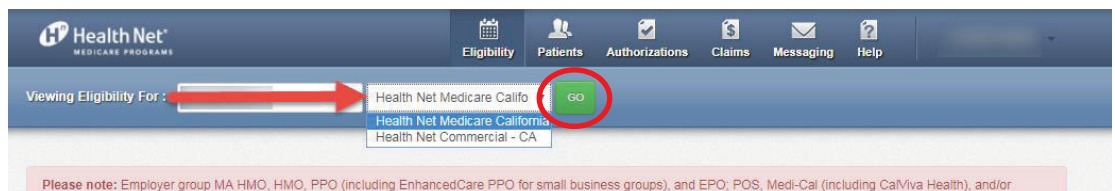**provider.healthnetcalifornia.com** to access the *Schedule of Benefits*.
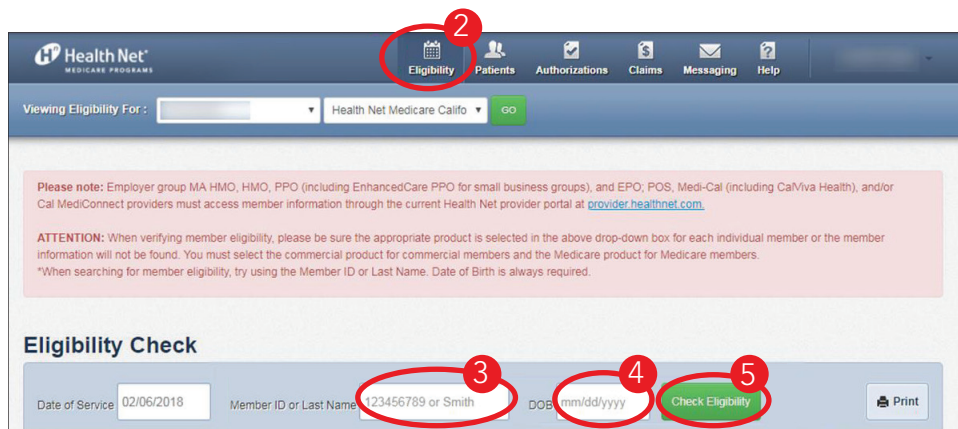
Accessing the Schedule of Benefits

Follow the steps below to locate the member's *Schedule of Benefits*.

1 Log in to the new Health Net provider portal at provider.healthnetcalifornia.com. Select the applicable product from the drop-down menu and then select *Go*. Not all lines of business are listed in the screenshot below.

2 Select the *Eligibility* icon.

3 Enter the member's identification (ID) number or enter the member's last name.
For member ID numbers starting with C, enter the full 11-digit C number or U number (C1234567890 or U1234567890). For member ID numbers starting with R, enter the 9 or 11 digits (R12345678 or R1234567800). Do NOT add MM1.

4 Enter date of birth.

5 Select *Check Eligibility*.

(continued)

6 Select the hyperlink, which is the member's name.

7 Select *Schedule of Benefits*, located in the left-hand menu, to access the member's *Schedule of Benefit* information.

8 Select *Schedule of Benefits*, located on the right side to open the PDF.

Health Net Provider Services Department

EnhancedCare PPO (IFP)

Phone: 1-844-463-8188

Provider portal: provider.healthnetcalifornia.com

Email: provider_services@healthnet.com

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EnhancedCare PPO (SBG)

Phone: 1-844-463-8188

Provider portal: provider.healthnet.com

Email: provider_services@healthnet.com

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Health Net Employer Group HMO, POS, HSP, PPO, & EPO

Phone: 1-800-641-7761

Provider portal: provider.healthnet.com

Email: provider_services@healthnet.com

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IFP (CommunityCare HMO, PPO, PureCare HSP, PureCare One EPO)

Phone: 1-888-926-2164

Provider portal: provider.healthnetcalifornia.com

Email: provider_services@healthnet.com

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Medicare (Individual)

Phone: 1-800-929-9224

Provider portal: provider.healthnetcalifornia.com

Email: provider_services@healthnet.com

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Medicare (Employer Group)

Phone: 1-800-929-9224

Provider portal: provider.healthnet.com

Email: provider_services@healthnet.com

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Medi-Cal

Phone: 1-800-675-6110

Provider portal: provider.healthnet.com