

Health Net's Community Resource Center



Health Net®
COMMUNITY SOLUTIONS

5047 East Whittier Blvd, Los Angeles, CA 90022 • (323) 415-9120 or 1-877-698-7662
Monday – Friday, 8:00 a.m. – 4:30 p.m.

Located in the heart of East Los Angeles, the Community Resource Center is open to both Health Net and non-Health Net members offering free local services and activities designed to support healthier lives.

Activities, educational resources and support

The center offers a variety of free activities and resources for the entire community, including:

- Enrollment advice and assistance for Cal MediConnect (Medicare-Medicaid Plan).
- Health education workshops and wellness events (Diabetes Empowerment Program, child passenger safety, healthy cooking classes, and managing high blood pressure).
- Referrals to community programs and resources (housing assistance, food banks and shelters).
- Fitness classes (Zumba and Sit-Fit Fitness low impact for adults).
- Social activities (knitting club, arts and crafts, and haircuts for seniors).



- Requests for new identification cards.
- Scheduling doctor's appointments.
- Setting up transportation and/or interpreter services.
- Understanding their health care benefits.

Check out the center online

To learn more about the center, Health Net members can log in to Health Net's website at www.healthnet.com and select *Wellness Center > Community Resource Center*. The general public can also access more information by typing Health Net Community Resource Center in an Internet web browser and selecting the website with the same name.

A monthly Calendar of Events is packed full of daily activities and is also posted on the website in both English and Spanish.

Services

Community resource liaisons are ready to assist walk-in customers and callers with inquiries about the Health Net Community Solutions, Inc. (Health Net) plans and products, including:

- Billing inquiries and accepting insurance premium payments.
- Changing PCPs.
- Connecting members to disease management, case management and other member programs.
- Filling out Medi-Cal redetermination paperwork.
- Reading and explaining a health plan and/or provider correspondence.

Community Partners

- AltaMed Health Services
- Alzheimer's Association
- Best of East Los Angeles (BSELA)
- Braille Institute
- Breathe L.A.
- Children's Hospital Los Angeles
- East L.A. Chamber of Commerce
- East L.A. Women's Center
- Health Care Partners
- InnerCity Struggle
- Los Angeles County Department of Mental Health
- Los Angeles County Department of Public Social Services
- Monterey Park Hospital
- Personal Assistance Services (PASC)-IHSS Program
- Planned Parenthood
- Proyecto Pastoral
- Regal Medical Group
- Women, Infants & Children Program (WIC)



Meeting space can be reserved for community purposes by contacting one of the numbers above.

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