

# PROVIDER Update



Health Net®

CONTRACTUAL | JULY 26, 2018 | UPDATE 18-497 | 1 PAGE

## Medicare Encounter Data Submission Deadline

The Centers for Medicare & Medicaid Services (CMS) includes encounter data in its risk-adjustment formula to calculate risk-adjustment scores for each Medicare Advantage (MA) plan member. This update provides pertinent information about the submission of encounter data for June 1, 2017, through June 30, 2018, dates of services mid-year risk-adjustment payment for Health Net capitated participating physician groups (PPGs) and upcoming critical 2018 encounter submission deadlines.

Capitated PPGs must submit all encounter data timely to Health Net of California, Inc. (Health Net) in order to receive full reimbursement. The accuracy and completeness of risk-adjustment calculations depend on providers reporting encounter diagnosis code data accurately and to the highest level of specificity and completeness. Inaccurate or incomplete data submissions may result in a reduced payment from CMS to Health Net, which would affect provider reimbursements.

For questions about encounter data submission deadlines, providers can contact their account manager, TransUnion via telephone at (310) 337-8530 or [www.transunion.com](http://www.transunion.com).

### ALTERNATIVE SUBMISSION METHOD

In addition to submitting encounters through a clearinghouse, an alternative submission method (ASM) is available. The ASM submission process is an effective method to resubmit additional diagnosis codes that may not have been accepted by CMS for the Risk Adjustment Factor (RAF). The ASM process does not replace the encounters submission process through 837 EDI but is recommended as a supplement process.

For more information about how to start submitting ASMs to Health Net, contact Health Net's ASM Intake Team, Gerred Smith by email at [Gerred.B.Smith@healthnet.com](mailto:Gerred.B.Smith@healthnet.com) or Lynn Kafer by email at [Lynn.A.Kafer@healthnet.com](mailto:Lynn.A.Kafer@healthnet.com).

### DEADLINES FOR ENCOUNTERS AND ASM WITH DATES OF SERVICE JUNE 1, 2017, THROUGH JUNE 30, 2018

Date to submit to Health Net or TransUnion	Inclusive dates of service	CMS deadline	Payment type
Encounters – by August 6, 2018	June 1, 2017 – June 30, 2018	September 7, 2018	Mid-year payment
ASM to Health Net – by August 6, 2018			

If you have questions regarding the information contained in this update, contact the Health Net Provider Services Center as listed in the right-hand column.

#### THIS UPDATE APPLIES TO CALIFORNIA PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

#### LINES OF BUSINESS:

- HMO/POS/HSP
- PPO
- EPO
- Medicare Advantage (HMO)
- Medi-Cal
  - Kern
  - Los Angeles
    - Molina
  - Riverside
  - Sacramento
  - San Bernardino
  - San Diego
  - San Joaquin
  - Stanislaus
  - Tulare

PROVIDER SERVICES  
[provider\\_services@healthnet.com](mailto:provider_services@healthnet.com)

Medicare (individual)  
1-800-929-9224  
[provider.healthnetcalifornia.com](http://provider.healthnetcalifornia.com)  
Medicare (employer group)  
1-800-929-9224  
[provider.healthnet.com](http://provider.healthnet.com)

PROVIDER COMMUNICATIONS  
[provider.communications@healthnet.com](mailto:provider.communications@healthnet.com)  
healthnet.com  
fax 1-800-937-6086