

PROVIDER Update



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Deletions to Prior Authorization Requirements for Medi-Cal

Effective immediately, Health Net Community Solutions, Inc. (Health Net), on behalf of CalViva Health, is removing the following prior authorization requirements for CalViva Health Medi-Cal members.

Requirement	Adult members ages 21 and over	Pediatric members under age 21
DELETIONS, EFFECTIVE IMMEDIATELY		
Balloon sinuplasty	Removed	Removed
Chondrocyte implants	Removed	Removed
Nocturnal oximetry studies	Removed	N/A
Physical, occupational and speech therapy evaluations, including mobility assessments	Removed	N/A

ACCESSING PRIOR AUTHORIZATION REQUIREMENTS

Currently effective prior authorization requirements are available on the provider website at provider.healthnet.com both pre-log in and post-log in. To access them pre-log in, go to *Working with Health Net > Policies for Non-Contracting Providers > Additional Resources > Services Requiring Prior Authorization*. To access them post-log in, go to *Working with Health Net > Contractual > Services Requiring Prior Authorization*.

Information regarding prior authorization policies and procedures is available in the provider operations manuals, which are accessible through the Provider Library under *Operations Manuals > Prior Authorization*.

ADDITIONAL INFORMATION

Relevant sections of the provider operations manuals have been revised to reflect the information contained in this update as applicable. Provider operations manuals are available electronically in the Provider Library, located on the provider website at provider.healthnet.com.

If you have questions regarding the information contained in this update, contact CalViva Health at 1-888-893-1569.

THIS UPDATE APPLIES TO MEDI-CAL PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

1-888-893-1569
www.healthnet.com