

PROVIDER Update

CONTRACTUAL | JULY 12, 2018 | UPDATE 18-481 | 2 PAGES



Health Net Implements New Clinical Payment Policies

In order to improve affordability for our members and to encourage appropriate utilization of resources and the highest quality of treatment, Health Net Community Solutions, Inc. (Health Net) is implementing clinical payment policies that will guide how claims for certain services are adjudicated and paid. Health Net will institute these policies to provide clinically based rule content to evaluate claims against clinical payment policies to ensure accurate reimbursement. This is in addition to all other reimbursement processes that Health Net currently employs.

The policies that dictate the coding and billing rules applied are based on industry standards and guidelines as published and defined in the Current Procedural Terminology (CPT), Centers for Medicare & Medicaid Services (CMS) and public domain specialty society edits, unless specifically addressed in the fee-for-service provider manual published by California or in regulations.

The policies listed in the table on page 2 are effective as of September 14, 2018. The table includes a list of the policies, including the policy number, policy title, a brief description, and impacted lines of business.

These policies can be accessed via Health Net's provider operations manual online through the Health Net provider website at provider.healthnet.com under *Working with Health Net > Contractual > Policy Library > Go to the Provider Library*. Once in the Provider Library, go to *Operations Manuals > Claims Coding Policies > Clinical Payment Policies*.

ADDITIONAL INFORMATION

Relevant sections of Health Net's provider operations manuals have been revised to reflect the information contained in this update as applicable. Provider operations manuals are available electronically in the Provider Library, located on Health Net's provider website at provider.healthnet.com.

Providers are encouraged to access Health Net's provider portal online at provider.healthnet.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact the Health Net Provider Services Center by email at provider_services@healthnet.com within 60 days, by telephone or through the Health Net provider website as listed in the right-hand column.

THIS UPDATE APPLIES TO

CAL MEDICCONNECT PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

provider_services@healthnet.com
 Los Angeles County – 1-855-464-3571
 San Diego County – 1-855-464-3572
www.healthnet.com

PROVIDER COMMUNICATIONS

provider.communications@healthnet.com
 fax 1-800-937-6086

Access to Health Net's Provider Portals

Health Net migrated certain functions from existing systems to new systems effective January 1, 2018, starting with individual Medicare Advantage (MA) and Individual Family Plan (IFP) products. Providers can access the Health Net provider portals at:

- provider.healthnetcalifornia.com for individual MA and IFP members.
- provider.healthnet.com for employer group MA HMO, HMO, PPO (including EnhancedCare PPO for small business groups), EPO, POS, Medi-Cal (including CalViva Health), and/or Cal MediConnect members.

CLINICAL PAYMENT POLICIES

| Policy Number | Policy | Policy Description | Line of Business |
|---------------|---|--|--|
| CP.MP.152 | Measurement of Serum 1,25-dihydroxyvitamin D | This policy addresses when measurement of 1,25(OH)2D is appropriate and medically necessary | Medicare, Medi-Cal, Cal MediConnect, Commercial* |
| CP.MP.153 | Helicobacter Pylori Serology Testing | This policy outlines why serologic antibody testing cannot distinguish between an active infection and a past infection, and why alternative, non-invasive testing methods (for example, the urea breath test and stool antigen test) exist for detecting the presence of <i>H. pylori</i> | Medicare, Medi-Cal, Cal MediConnect, Commercial |
| CP.MP.154 | Thyroid Hormones and Insulin Testing in Pediatrics | This policy discusses the medical necessity requirements for the testing of thyroid stimulating hormone (TSH), thyroxine (T4) as well as by insulin | Medi-Cal, Commercial |
| CP.MP.155 | EEG in the Evaluation of Headache | This policy addresses the use of electroencephalography (EEG) in the diagnostic evaluation of headache | Medicare, Medi-Cal, Cal MediConnect, Commercial |
| CP.MP.156 | Cardiac Biomarker Testing for Acute Myocardial Infarction | This policy discusses the medical necessity requirements for testing of cardiac biomarkers | Medicare, Medi-Cal, Cal MediConnect, Commercial |
| CP.MP.157 | 25-hydroxyvitamin D Testing in Children and Adolescents | This policy outlines the recommendations against universal screening for vitamin D deficiency in healthy children | Medi-Cal, Commercial |

*Commercial includes HMO, POS, HSP, PPO, EPO and products offers through Covered California.