PROVIDER*Update*



NEWS & ANNOUNCEMENTS

JULY 31, 2018

UPDATE 18-455

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PM 160 INF Forms to Sunset on January 1, 2019

Following the Department of Health Care Services (DHCS) phase out of the PM 160 Information Only (INF) form submission requirement for Child Health and Disability Prevention Program (CHDP) providers, Health Net Community Solutions, Inc. (Health Net) will no longer accept PM 160 forms, effective January 1, 2019.

Providers are strongly urged to continue submitting the PM 160 forms to Health Net through the remainder of 2018 as an assurance that any Healthcare Effectiveness Data and Information Set (HEDIS®) quality information missing from encounter or claim data reporting is being captured. This data is used to report quality scores to regulatory agencies and also currently supplements primary care physician (PCP) and participating physician group (PPG) incentive programs.

It is important that all providers adopt CPT and ICD-10 codes in claims and encounter submissions to capture information typically submitted in a PM 160 form. To assist you in transitioning away from PM 160 forms, Health Net will be sending a reference guide in the following weeks that crosswalks the PM 160 fields to the appropriate CPT/ICD-10 codes. The crosswalk is also available on provider.healthnet.com in the Provider Library > Operations Manuals > Public Programs > Child Health and Disability Prevention (CHDP) Program > PM 160 INF Form Information > Billing for CHDP Services.

If training is needed, contact a local provider relations representative for assistance.

REMINDERS

All providers must submit claims or encounters for services rendered.

- CHDP providers must submit a CMS-1500 claim form to Health Net, or in the case of PPG-affiliated PCPs, a claim or encounter must be submitted to the PPG.
- All CHDP providers are encouraged (through the end of 2018) to submit a PM 160 form to Health Net, even if contracted with a PPG.

Submit Electronically: To submit PM 160 forms electronically, providers should log in to Health Net's provider portal at provider.healthnet.com and select *Transactions > Submit PM160 INF Form*.

Order Paper Forms: To order paper forms, providers can call 1-866-684-7363 or log in to the provider portal at provider.healthnet.com and select *Provider Library* > *Operations Manuals* > *Public Programs* > *Child Health and Disability Prevention (CHDP) Program* > *PM 160 INF Form Information* > *Ordering PM 160 INF Forms* and select *Health Net Medi-Cal*.

Relevant sections of Health Net's provider operations manuals have been revised to reflect the information contained in this update as applicable. Provider operations manuals are available electronically in the Provider Library, located on Health Net's provider website at provider.healthnet.com.

THIS UPDATE APPLIES TO CALIFORNIA PROVIDERS:

- Physicians
- Participating Physician Groups
- O Hospitals
- O Ancillary Providers

LINES OF BUSINESS:

- O HMO/POS/HSP
- O PPO
- O EPO
- O Medicare Advantage (HMO)
- Medi-Cal
 - Kern
 - Los Angeles
 - O Molina
 - Riverside
 - Sacramento
 - San Bernardino
 - San Diego
 - San Joaquin
 - Stanislaus
 - Tulare

PROVIDER SERVICES

1-800-675-6110 provider.healthnet.com

PROVIDER COMMUNICATIONS

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