

# PROVIDER Update



CONTRACTUAL | JUNE 28, 2018 | UPDATE 18-434 | 1 PAGE

## Canceled Implementation of Payment Integrity Policies

Health Net Community Solutions, Inc. (Health Net) and CalViva Health remain committed to delivering affordable, high-quality, patient-centered care and are dedicated to working together with the provider network to address rising health care costs in a meaningful way.

On April 16, 2018, Health Net, on behalf of CalViva Health, advised providers via provider update 18-184, *Implementation of New Payment Integrity Policies*, of the planned implementation of four new claims payment integrity policies affecting the Medi-Cal line of business. Such policies were to be effective as of June 19, 2018, with three policies delayed for implementation until August 1, 2018, as communicated on May 15, 2018, in provider update 18-328, *Delayed Implementation of Payment Integrity Policies*.

However, after additional review, it was determined that the three delayed policies will not be implemented. Refer to the table below for revised effective dates.

Policy number	Policy name	Lines of business	Effective date
CC.PP.054	Physician's Consultation Services	Medi-Cal	June 19, 2018
CC.PP.053	Non-Emergent Emergency Room Services	Medi-Cal	Canceled
CC.PP.057	Problem-Oriented Visits with Preventative Visits	Medi-Cal	Canceled
CC.PP.052	Problem-Oriented Visits with Surgical Procedures	Medi-Cal	Canceled

### ADDITIONAL INFORMATION

Relevant sections of provider operations manuals have been revised to reflect the information contained in this update as applicable. Provider operations manuals are available electronically in the Provider Library, located on the provider website at [provider.healthnet.com](http://provider.healthnet.com).

THIS UPDATE APPLIES TO  
MEDI-CAL PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

1-888-893-1569  
[www.healthnet.com](http://www.healthnet.com)

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Providers are encouraged to access the provider portal online at [provider.healthnet.com](http://provider.healthnet.com) for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more. If you have questions regarding the information contained in this update, contact CalViva Health at 1-888-893-1569.