

# PROVIDER Update



Health Net®

CONTRACTUAL | JUNE 28, 2018 | UPDATE 18-433 | 1 PAGE

## Canceled Implementation of Payment Integrity Policies

Health Net of California, Inc. and Health Net Community Solutions, Inc. (Health Net) remain committed to delivering affordable, high-quality, patient-centered care and are dedicated to working together with our provider network to address rising health care costs in a meaningful way.

On March 14, 2018, Health Net advised providers via provider update 18-183, *Health Net Implements New Payment Integrity Policies*, of Health Net's planned implementation of four new claims payment integrity policies affecting the Medicare and Medi-Cal lines of business. Such policies were to be effective as of May 16, 2018, with three policies delayed for implementation until July 1, 2018, as communicated on May 15, 2018, in provider update 18-327, *Delayed Implementation of Payment Integrity Policies*.

However, after additional review, Health Net has determined that the three delayed policies will not be implemented. Refer to the table below for revised effective dates.

Policy number	Policy name	Lines of business	Effective date
CC.PP.054	Physician's Consultation Services	Medi-Cal	May 16, 2018
CC.PP.053	Non-Emergent Emergency Room Services	Medi-Cal, Medicare, Cal MediConnect	Canceled
CC.PP.057	Problem-Oriented Visits with Preventative Visits	Medi-Cal, Medicare, Cal MediConnect	Canceled
CC.PP.052	Problem-Oriented Visits with Surgical Procedures	Medi-Cal, Medicare, Cal MediConnect	Canceled

### ADDITIONAL INFORMATION

Relevant sections of Health Net's provider operations manuals have been revised to reflect the information contained in this update as applicable. Provider operations manuals are available electronically in the Provider Library, located on Health Net's provider website as listed in the right-hand column.

If you have questions regarding the information contained in this update, contact the Health Net Provider Services Center by email at [provider\\_services@healthnet.com](mailto:provider_services@healthnet.com) within 60 days, by telephone or through the Health Net provider website as listed in the right-hand column.

#### THIS UPDATE APPLIES TO CALIFORNIA PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

#### LINES OF BUSINESS:

- HMO/POS/HSP
- PPO
- EPO
- Medicare Advantage (HMO)
- Medi-Cal
  - Kern
  - Los Angeles
    - Molina
  - Riverside
  - Sacramento
  - San Bernardino
  - San Diego
  - San Joaquin
  - Stanislaus
  - Tulare

#### PROVIDER SERVICES

[provider\\_services@healthnet.com](mailto:provider_services@healthnet.com)

#### Medicare (individual)

1-800-929-9224

[provider.healthnetcalifornia.com](mailto:provider.healthnetcalifornia.com)

#### Medicare (employer group)

1-800-929-9224

[provider.healthnet.com](mailto:provider.healthnet.com)

Medi-Cal – 1-800-675-6110

[provider.healthnet.com](mailto:provider.healthnet.com)

#### PROVIDER COMMUNICATIONS

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