

PROVIDERUpdate



Health Net®

CONTRACTUAL | JUNE 1, 2018 | UPDATE 18-334 | 2 PAGES

HEDIS Well-Child Visits in the First 15 Months of Life Measure Tip Sheet

Health Net of California, Inc. and Health Net Life Insurance Company (Health Net) developed the *Healthcare Effectiveness Data and Information Set (HEDIS®) Well-Child Visits in the First 15 months of Life* tip sheet to address the importance of meeting the requirements for this HEDIS measure.

The American Academy of Pediatrics recommends six well-child visits in the first year of life: the first within the first month of life, and then again at around ages two, four, six, nine, and 12 months. These visits are particularly important during the first year of life, when an infant undergoes substantial changes in physical and emotional growth. Well-child visits during this time period are critical for administering timely recommended vaccinations.

Providers are encouraged to share the information included in the tip sheet with their office staff to ensure well-child office visits meet the recommendations and documentation guidelines for optimum outcomes and billing correctly for well-child visits.

COMPLIANCE

Compliance for this HEDIS measure is only based on administrative data for commercial product lines. It is important that correct and timely claim and encounter data are submitted. Claims submitted without the proper ICD-10 or CPT codes will not count toward the measure. It is critical that these codes approved by the National Committee for Quality Assurance (NCQA) are submitted to ensure the member is counted for the necessary screening and the provider receives credit for performing the screening.

WELL-CHILD OFFICE VISIT – CPT AND ICD-10 CODES

- Use the following CPT and ICD-10 codes identified for well-child visits.
 - CPT: 99381–99385, 99391–99395, 99461
 - ICD-10 CM Diagnosis: Z00.110, Z00.111, Z00.121, Z00.129, Z00.8, Z02.2, Z02.71, Z02.79, Z02.81, Z02.82, Z02.89, Z02.9

DOCUMENTATION GUIDELINES AND BEST PRACTICES

When performing well-child visits it is also important to:

- Document the specific services in the member's medical records for each well-child visit.
- Use best practices for scheduling and completing the required six or more well-child visits.
- Ensure the claims or encounters are submitted with the correct codes for each visit.
- View references for more information on promoting well-child visits and preventive care.

THIS UPDATE APPLIES TO CALIFORNIA PROVIDERS:

- Primary Care Physicians (PCPs)
- Participating Physician Groups
- Hospitals
- Ancillary Providers

LINES OF BUSINESS:

- HMO/POS/HSP
- PPO
- EPO
- Medicare Advantage (HMO)
- Medi-Cal
 - Kern
 - Los Angeles
 - Molina
 - Riverside
 - Sacramento
 - San Bernardino
 - San Diego
 - San Joaquin
 - Stanislaus
 - Tulare

PROVIDER SERVICES

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EnhancedCare PPO (IFP)

1-844-463-8188

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EnhancedCare PPO (SBG)

1-844-463-8188

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Health Net Employer Group HMO, POS, HSP, PPO, & EPO

1-800-641-7761

provider.healthnet.com

IFP – CommunityCare HMO, PPO,

PureCare HSP, PureCare One EPO

1-888-926-2164

provider.healthnetcalifornia.com

PROVIDER COMMUNICATIONS

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ADDITIONAL INFORMATION

Refer to the *HEDIS Well-Child Visits in the First 15 Months of Life* tip sheet for additional information in the Quality Improvement Corner located on the applicable provider portal as follows:

- For providers serving employer group HMO, PPO, HSP, EPO; and Point of Service (POS) members, access the original provider portal at provider.healthnet.com > *Working with Health Net* > *Quality*.
- For providers serving Individual Family Plan (IFP) members, contact the Quality Improvement Department at cqi_dsm@healthnet.com for a pdf of the tip sheet. In the near future the *HEDIS Well-Child Visits in the First 15 Months of Life* tip sheet will be available on the new provider portal at provider.healthnetcalifornia.com > *Resources* > *Quality*.

If you have questions regarding the information contained in this update, contact the applicable Health Net Provider Services Center within 60 days at:

Line of Business	Telephone Number	Provider Portal	Email Address
ENHANCEDCARE PPO (IFP)	1-844-463-8188	provider.healthnetcalifornia.com	provider_services@healthnet.com
ENHANCEDCARE PPO (SBG)	1-844-463-8188	provider.healthnet.com	
HEALTH NET EMPLOYER GROUP HMO, POS, HSP, PPO, & EPO	1-800-641-7761	provider.healthnet.com	
IFP (COMMUNITYCARE HMO, PPO, PURECARE HSP, PURECARE ONE EPO)	1-888-926-2164	provider.healthnetcalifornia.com	