

Delayed Implementation of Payment Integrity Policies

On April 16, 2018, Health Net Community Solutions, Inc. (Health Net), on behalf of CalViva Health, advised providers via provider update 18-184, *Implementation of New Payment Integrity Policies*, of the planned implementation of four new claims payment integrity policies affecting the Medi-Cal line of business. Such policies were to be effective as of June 19, 2018.

Health Net and CalViva Health remain committed to delivering affordable, high quality, patient-centered care and working together with the provider network to address rising health care costs in a meaningful way. Implementation of three of the four policies will be delayed until August 1, 2018, in order to perform additional research and analysis. The effective date of policy CC.PP.054, Physician's Consultation Services, remains June 19, 2018, as previously communicated, for the Medi-Cal line of business. Refer to the table below for revised effective dates.

Policy number	Policy name	Lines of business	Effective date
CC.PP.054	Physician's Consultation Services	Medi-Cal	June 19, 2018
CC.PP.053	Non-Emergent Emergency Room Services	Medi-Cal	August 1, 2018
CC.PP.057	Problem-Oriented Visits with Preventative Visits	Medi-Cal	August 1, 2018
CC.PP.052	Problem-Oriented Visits with Surgical Procedures	Medi-Cal	August 1, 2018

ADDITIONAL INFORMATION

Relevant sections of provider operations manuals have been revised to reflect the information contained in this update as applicable. Provider operations manuals are available electronically in the Provider Library, located on the provider website at provider.healthnet.com.

THIS UPDATE APPLIES TO
MEDI-CAL PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

1-888-893-1569
www.healthnet.com

Providers are encouraged to access the provider portal online at provider.healthnet.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more. If you have questions regarding the information contained in this update, contact CalViva Health at 1-888-893-1569.