

PROVIDER Update



Health Net®

CONTRACTUAL | MAY 15, 2018 | UPDATE 18-327 | 1 PAGE

Delayed Implementation of Payment Integrity Policies

On March 14, 2018, Health Net of California, Inc. and Health Net Community Solutions, Inc. (Health Net) advised providers via provider update 18-183, *Health Net Implements New Payment Integrity Policies*, of Health Net's planned implementation of four new claims payment integrity policies affecting the Medicare and Medi-Cal lines of business. Such policies were to be effective as of May 16, 2018.

Health Net remains committed to delivering affordable, high quality, patient-centered care and working together with our provider network to address rising health care costs in a meaningful way. We will be delaying the implementation of three of the four policies until July 1, 2018, in order to perform additional research and analysis. The effective date of policy CC.PP.054, Physician's Consultation Services, remains May 16, 2018, as previously communicated, for the Medi-Cal line of business only. Refer to the table below for revised effective dates.

| Policy number | Policy name | Lines of business | Effective date |
|---------------|--|-------------------------------------|----------------|
| CC.PP.054 | Physician's Consultation Services | Medi-Cal | May 16, 2018 |
| CC.PP.053 | Non-Emergent Emergency Room Services | Medi-Cal, Medicare, | July 1, 2018 |
| CC.PP.057 | Problem-Oriented Visits with Preventative Visits | Medi-Cal, Medicare, Cal MediConnect | July 1, 2018 |
| CC.PP.052 | Problem-Oriented Visits with Surgical Procedures | Medi-Cal, Medicare, Cal MediConnect | July 1, 2018 |

ADDITIONAL INFORMATION

Relevant sections of Health Net's provider operations manuals have been revised to reflect the information contained in this update as applicable. Provider operations manuals are available electronically in the Provider Library, located on Health Net's provider website as listed in the right-hand column.

If you have questions regarding the information contained in this update, contact the Health Net Provider Services Center by email at provider_services@healthnet.com within 60 days, by telephone or through the Health Net provider website as listed in the right-hand column.

THIS UPDATE APPLIES TO CALIFORNIA PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

LINES OF BUSINESS:

- HMO/POS/HSP
- PPO
- EPO
- Medicare Advantage (HMO)
- Medi-Cal
 - Kern
 - Los Angeles
 - Molina
 - Riverside
 - Sacramento
 - San Bernardino
 - San Diego
 - San Joaquin
 - Stanislaus
 - Tulare

PROVIDER SERVICES

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