PROVIDER*Update*

CalViva HEALTH™   Health Net® COMMUNITY SOLUTIONS

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DHCS Documenting and Reporting Immunization Requirements

The Department of Health Care Services (DHCS) notified Health Net Community Solutions, Inc. and CalViva Health on January 31, 2018, in All Plan Letter (APL) 18-004, that DHCS requires participating providers to document each member's need for Advisory Committee on Immunization Practices (ACIP)-recommended immunizations as part of all regular health visits and report the administration of immunizations within 14 days.

Preventive care service guidelines include routine pediatric immunizations recommended jointly by the American Academy of Pediatrics (AAP), the Centers for Disease Control and Prevention (CDC) ACIP, and the American Academy of Family Physicians (AAFP), and routine adult immunizations recommended by ACIP that do not require prior authorization. Both the pediatric and adult immunization recommendations are available in the Provider Library located on the provider portal at provider.healthnet.com under *Operations Manuals > Benefits> Immunizations*.

Each encounter with a CalViva Health member is an opportunity to screen immunization status and administer needed vaccines.

In addition, participating providers are required to meet the plan, and DHCS medical record documentation standards for preventive care as outlined in the Provider Library under *Operations Manuals > Medical Records > Medical Record Documentation > Medi-Cal Medical Record Documentation Standards*, which is revised to include documenting each member's need for ACIP-recommended immunizations as part of all regular health visits and report the administration of immunizations within 14 days.

Providers must enroll in and use the California Immunization Registry (CAIR) website at CAIRweb.org to report and track patient immunization records online.

ADDITIONAL INFORMATION

Relevant sections of provider operations manuals have been revised to reflect the information contained in this update as applicable. Provider operations manuals are available electronically in the Provider Library, located on the provider website at provider.healthnet.com.

Providers are encouraged to access the provider portal online at provider.healthnet.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact CalViva Health at 1-888-893-1569.

THIS UPDATE APPLIES TO MEDI-CAL PROVIDERS:

● Physicians

● Participating Physician Groups

○ Hospitals

○ Ancillary Providers

PROVIDER SERVICES

1-888-893-1569
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