

# PROVIDER Update

CONTRACTUAL | MAY 4, 2018 | UPDATE 18-297 | 1 PAGE

## GT Modifier for Telehealth Services

Effective January 1, 2018, per the change request (CR) 10152, the Centers for Medicare & Medicaid Services (CMS), has eliminated the requirement to use GT modifier (via interactive audio and video telecommunications systems) on professional claims for telehealth services. However, California Correctional Health Care Services (CCHCS) has confirmed that these changes made by CMS (per CR 10152) will not be implemented by CorrectCare Integrated Health (CCIH) for processing claims submitted by Prison Health Care Provider Network (PHCPN) providers.

CCHCS will continue to require the GT modifier and edits implemented last year. Refer to provider update 17-092, *New Place of Service Code for Telehealth Services*, distributed January 11, 2017, for more information. The service facility location information in box 32 of the claim form (or equivalent electronic claim field for EDI claims) needs to reflect where the physician or practitioner providing professional service is located at the time the service is provided via a telecommunication system. Facility claims for telemedicine services will continue to be submitted with revenue code 780 and HCPCS code Q3014.

### ADDITIONAL INFORMATION

If you have questions regarding the information contained in this update, contact the PHCPN Provider Services Center by email at [prisonnetworksupport@healthnet.com](mailto:prisonnetworksupport@healthnet.com) or by telephone at 1-877-899-0561.

### THIS UPDATE APPLIES TO:

- Physicians
- Hospitals
- Ancillary Providers
- Telemedicine HUBs & Individual Telemed Providers

### LINE OF BUSINESS:

- Prison Health Care Provider Network

### PROVIDER SERVICES

[prisonnetworksupport@healthnet.com](mailto:prisonnetworksupport@healthnet.com)  
1-877-899-0561  
[www.healthnet.com](http://www.healthnet.com)

### PROVIDER COMMUNICATIONS

[provider.communications@healthnet.com](mailto:provider.communications@healthnet.com)  
[healthnet.com](http://healthnet.com)  
fax 1-800-937-6086