

PROVIDER Update



Health Net®

NEWS & ANNOUNCEMENTS | APRIL 25, 2018 | UPDATE 18-275 | 1 PAGE

Beverly Hills Cancer Center and Optima Diagnostic Imaging Added to PPO Network

Health Net Life Insurance Company (Health Net) has added Beverly Hills Cancer Center and Optima Diagnostic Imaging to its PPO network, effective April 1, 2018. In a shared location, the facilities offer advanced technology and treatment options to Health Net PPO members.

The facilities provide radiology, medical oncology/hematology, radiation oncology, and laboratory services. The facilities also offer priority scheduling, screenings and test results (STAT/same day, if prior authorization is not required) with multidisciplinary care and treatment.

Services also include:

- Professional physician services, including medical oncology, hematology, radiation oncology, and radiology.
- Infusion and chemotherapy treatments.
- Radiation therapy services, including intensity-modulated radiotherapy (IMRT), image-guided radiation therapy (IGRT), external beam radiotherapy, stereotactic radiosurgery (SRS), stereotactic body radiation therapy (SBRT), and CyberKnife.™
- Computed tomography (CT), magnetic resonance imaging (MRI), positron emission tomography/computed tomography (PET/CT), bone scan, nuclear medicine, ultrasound, digital X-ray, and interventional procedures through its diagnostic imaging center accredited by the American College of Radiology (ACR).
- Full Clinical Laboratory Improvement Amendments (CLIA) certified and accredited laboratory.
- An in-house pharmacy.
- Research and clinical trials.

ADDITIONAL INFORMATION

If you have questions regarding the information contained in this update, contact the Health Net Provider Services Center by email at provider_services@healthnet.com within 60 days, by telephone or through the Health Net provider website as listed in the right-hand column.

THIS UPDATE APPLIES TO CALIFORNIA PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

LINES OF BUSINESS:

- HMO/POS/HSP
- PPO
- EPO
- Medicare Advantage (HMO)
- Medi-Cal
 - Kern
 - Los Angeles
 - Molina
 - Riverside
 - Sacramento
 - San Bernardino
 - San Diego
 - San Joaquin
 - Stanislaus
 - Tulare

PROVIDER SERVICES

provider_services@healthnet.com

EnhancedCare PPO (IFP)

1-844-463-8188

provider.healthnetcalifornia.com

EnhancedCare PPO (SBG)

1-844-463-8188

provider.healthnet.com

Health Net Employer Group PPO

1-800-641-7761

provider.healthnet.com

IFP – PPO

1-888-926-2164

provider.healthnetcalifornia.com

PROVIDER COMMUNICATIONS

provider.communications@healthnet.com

healthnet.com

fax 1-800-937-6086

Access to Health Net's Provider Portals

Health Net migrated certain functions from existing systems to new systems effective January 1, 2018, starting with individual Medicare Advantage (MA) and Individual Family Plan (IFP) products. Providers can access the Health Net provider portals at:

- provider.healthnetcalifornia.com for individual MA and IFP members.
- provider.healthnet.com for employer group MA HMO, HMO, PPO (including EnhancedCare PPO for small business groups), EPO, POS, Medi-Cal (including CalViva Health), and/or Cal MediConnect members.