



MedXM In-Home Well-Child Visit Pilot Program

Health Net Community Solutions, Inc. (Health Net) is notifying participating providers of a pilot program beginning in April 2018 for Hill Physicians Medical Group providers in San Joaquin County. Health Net is partnering with MedXM for a well-child visit program to conduct in-home health assessments for pediatric Medi-Cal members ages 3-6.

Parents may find it difficult to take their child to the doctor for their annual well-child visits. Transportation and scheduling can be a barrier to care. The goal of the MedXM well-child visit program is to work with providers to find additional opportunities for increasing annual well-child visits.

MEDXM WELL-CHILD VISIT PILOT PROGRAM

- Is part of an improvement project issued by the California Department of Public Health (DHCS) to increase the National Committee for Quality Assurance (NCQA) Healthcare Effectiveness Data and Information Set (HEDIS®) rates for the following measures:
 - Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life.
 - Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents.
- MedXM consists of a network of physicians, nurses and skilled practitioners to provide the assessments and are not involved in the care or treatment of patients nor do they prescribe medication.
- Provides for one in-home well-child visit per measurement year to:
 - Children between ages 3-6
 - Medi-Cal covered siblings identified in the household in need of a well child visit up to age 18.
- Includes a Modified Checklist for Autism in Toddlers (MCHAT) test to identify members in need of further assessments for autism. MedXM providers will communicate findings with the member's parent/guardian and primary care physician (PCP).
- Refers members with positive MCHAT scores to MHN behavioral health services.

MedXM health care specialists will share health education information with the parent/guardian and encourage them to make an appointment with their child's PCP for follow-up of assessment results, recommendations of treatment or continued care.

REFERRALS

Providers can refer a Medi-Cal member who would benefit from an in-home well-child visit assessment to the MedXM well-child visit program by completing all fields in the attached MedXM Referral form and faxing it to 1-888-353-6442. Copies of the form can be made for office use, as needed.

THIS UPDATE APPLIES TO CALIFORNIA PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

LINES OF BUSINESS:

- HMO/POS/HSP
- PPO
- EPO
- Medicare Advantage (HMO)
- Medi-Cal
 - Kern
 - Los Angeles
 - Molina
 - Riverside
 - Sacramento
 - San Bernardino
 - San Diego
 - San Joaquin
 - Stanislaus
 - Tulare

PROVIDER SERVICES
provider_services@healthnet.com

Medi-Cal – 1-800-675-6110
provider.healthnet.com

PROVIDER COMMUNICATIONS
provider.communications@healthnet.com
fax 1-800-937-6086

Parents/guardians of eligible Health Net Medi-Cal members will receive a telephone call informing them of the importance of completing a well-child visit. Members have the option of completing their well-child visit with their PCP or through the MedXM Well-Child Visit Program.

ADDITIONAL INFORMATION

Providers are encouraged to access the provider portal online at provider.healthnet.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact the Health Net Medi-Cal Provider Services Center within 60 days at 1-800-675-6110.

Access to Health Net's Provider Portals

Health Net migrated certain functions from existing systems to new systems effective January 1, 2018, starting with individual Medicare Advantage (MA) and Individual Family Plan (IFP) products. Providers can access the Health Net provider portals at:

- provider.healthnetcalifornia.com for individual MA and IFP members.
- provider.healthnet.com for employer group MA HMO, HMO, PPO (including EnhancedCare PPO for small business groups), EPO, POS, Medi-Cal (including CalViva Health), and/or Cal MediConnect members.