PROVIDER*Update*





NEWS & ANNOUNCEMENTS

APRIL 20, 2018

UPDATE 18-273

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Influenza and Streptococcus Group A Testing Clinical Policy Change

CalViva Health and Health Net Community Solutions, Inc. (Health Net) strive to ensure that clinical and payment policies are structured to align with the health needs of CalViva Health members, which requires regular reviews of these policies.

A recent review of the clinical policy on influenza and streptococcus group A testing performed on the same date of service shows this policy no longer meets current health and wellness needs. This is based on ongoing analysis of the clinical basis for the policy and clinical feedback from network providers.

Effective January 30, 2018, the edit denying payment for influenza testing performed on the same date of service as streptococcus testing has been removed. Both tests are eligible for payment.

ADDITIONAL INFORMATION

Providers are encouraged to access the provider portal online at provider.healthnet.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding information contained in this update, contact CalViva Health at 1-888-893-1569.

THIS UPDATE APPLIES TO MEDI-CAL PROVIDERS:

• Physicians

- Participating Physician Groups • Hospitals
- Ancillary Providers

PROVIDER SERVICES

1-888-893-1569 www.healthnet.com

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