PROVIDER*Update*

NEWS & ANNOUNCEMENTS

APRIL 10, 2018

UPDATE 18-234



Provider Webinar About Decreasing NTSV Cesarean Section Rates: Putting it into Practice

Health Net of California, Inc., Health Net Community Solutions, Inc. and Health Net Life Insurance Company (Health Net) are presenting a webinar to assist participating hospitals in reducing the nulliparous, term, singleton, vertex (NTSV) cesarean section rates. Health Net encourages participating hospitals to attend the informational/educational webinar to learn about reducing NTSV cesarean delivery rates and share best practices.

WEBINAR INFORMATION

The webinar is Thursday, April 19, 2018, from 12:30 p.m. to 1:30 p.m. Pacific time (PT). L. Jeanine Arndal, MD, FACOG, of Northern Inyo Healthcare District will be presenting. Northern Inyo was on the Smart Care Initiative Hospital C-Section Honor Roll for the past two years.

Topics include:

- Discussion of practices to prevent the first cesarean section.
- Preterm premature rupture of membranes (pPROM).
- Unique hospital practices.
- Results and continued work.

Providers can register for the webinar at www.surveymonkey.com/r/MBXTPSD.

ADDITIONAL INFORMATION

If you have questions regarding the information contained in this update, contact the Health Net Provider Services Center by email at provider_services@healthnet.com within 60 days, or by telephone or through the Health Net provider website as listed in the right-hand column.

Access to Health Net's Provider Portals

Health Net migrated certain functions from existing systems to new systems effective January 1, 2018, starting with individual Medicare Advantage (MA) and Individual Family Plan (IFP) products. Providers can access the Health Net provider portals at:

- provider.healthnetcalifornia.com for individual MA and IFP members.
- provider.healthnet.com for employer group MA HMO, HMO, PPO (including EnhancedCare PPO for small business groups), EPO, POS, Medi-Cal (including CalViva Health), and/or Cal MediConnect members.

THIS UPDATE APPLIES TO CALIFORNIA PROVIDERS:

Physicians

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- Participating Physician Groups
- Hospitals
- $^{\bigcirc}$ Ancillary Providers

LINES OF BUSINESS:

- HMO/POS/HSP
- PPO
- EPO
- Medicare Advantage (HMO)
- Medi-Cal
 - Kern
 - Los Angeles
 - Molina
 - Riverside
 - Sacramento
 - San Bernardino
 - San Diego
 - San Joaquin
 - Stanislaus
 - Tulare

PROVIDER SERVICES provider_services@healthnet.com

EnhancedCare PPO (IFP) 1-844-463-8188 provider.healthnetcalifornia.com EnhancedCare PPO (SBG) 1-844-463-8188 provider.healthnet.com Health Net Employer Group HMO, POS, HSP, PPO, & EPO 1-800-641-7761 provider.healthnet.com IFP - CommunityCare HMO, PPO, PureCare HSP, PureCare One EPO 1-888-926-2164 provider.healthnetcalifornia.com Medi-Cal - 1-800-675-6110 provider.healthnet.com

PROVIDER COMMUNICATIONS provider.communications@ healthnet.com fax 1-800-937-6086

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