

# PROVIDER Update



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## DHCS Audit Notification

The Department of Health Care Services (DHCS) is conducting an onsite medical survey and contractual audit of CalViva Health to evaluate the plan's compliance with contractual and regulatory requirements. The audit review period is April 1, 2017, through March 31, 2018.

As part of the audit, DHCS is going to visit provider offices. The audit begins on April 16, 2018, and continues through April 27, 2018. DHCS may visit your site at any time during this period. DHCS will contact you directly prior to the onsite visit. Cooperation with DHCS staff is required, as requested.

### ADDITIONAL INFORMATION

If you have questions about preparing your office for the DHCS visit, contact Eloisa Estrada, Director Provider Relations, by email at [hn\\_provider\\_relations@healthnet.com](mailto:hn_provider_relations@healthnet.com) or by telephone at (559) 445-8744.

THIS UPDATE APPLIES TO  
MEDI-CAL PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

### PROVIDER SERVICES

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