

PROVIDER Update



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Prior Authorization Requirement for EPSDT Private Duty Nursing Services

Effective January 8, 2018, the Department of Health Care Services (DHCS) implemented changes in the authorization process for Early and Periodic Screening, Diagnosis and Treatment (EPSDT) private duty nursing (PDN) services. Accordingly, Health Net Community Solutions, Inc. (Health Net), on behalf of CalViva Health, is requiring prior authorization for EPSDT PDN services for pediatric members under age 21, effective May 15, 2018.

REQUESTING PRIOR AUTHORIZATION

Providers may submit prior authorization requests for PDN services as indicated below.

Direct Network Providers

Direct Network providers must request prior authorization by completing a Request for Prior Authorization form and faxing it to the Health Net Health Care Services Department at 1-800-743-1655. Providers must submit clinically relevant information for medical necessity review with the prior authorization request. The form is available on the Health Net provider website at provider.healthnet.com in the Provider Library under Forms.

Providers Participating Through PPGs

Providers participating through a participating physician group (PPG) must contact their PPG, follow the PPG's prior authorization process and use the PPG's forms.

When PDN services are in support of a California Children's Services (CCS)-eligible medical condition, the provider must submit a Service Authorization Request (SAR) with clinical documentation to the local CCS program office. CCS will authorize a SAR for the requested services if medical necessity criteria are met.

ACCESSING PRIOR AUTHORIZATION REQUIREMENTS

Currently effective prior authorization requirements are available on the provider website at provider.healthnet.com both pre-log in and post-log in.

If the provider is:	Then the provider should select:
Accessing the provider portal pre-log in...	<i>Working with Health Net > Policies for Non-Contracting Providers > Additional Resources > Services Requiring Prior Authorization</i>
Accessing the provider portal post-log in...	<i>Working with Health Net > Contractual > Services Requiring Prior Authorization</i>

THIS UPDATE APPLIES TO MEDI-CAL PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

1-888-893-1569
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