PROVIDER*Update*

NEWS & ANNOUNCEMENTS

MARCH 1, 2018

UPDATE 18-143

F Health Net[®]

ACA Encounter Data Submission Deadlines for 2017 Final Payment

The U.S. Department of Health and Human Services (HHS) includes encounter data in its risk-adjustment formula to calculate risk-adjustment scores for each Affordable Care Act (ACA) commercial plan member. This update provides pertinent information about the submission of encounter data for the 2017 final risk-adjustment payment for Health Net capitated participating physician groups (PPGs) and upcoming critical 2018 encounter submission deadlines.

Capitated PPGs must submit all encounter data timely to Health Net of California, Inc. (Health Net) in order to receive full reimbursement. The accuracy and completeness of risk-adjustment calculations depend on providers reporting encounter diagnosis code data accurately and to the highest level of specificity. Inaccurate or incomplete data submissions may result in a reduced payment from HHS to Health Net, which would affect provider reimbursements.

For questions about encounter data submission deadlines, providers can contact their account manager, TransUnion via telephone at (310) 337-8530 or by email at www.transunion.com.

ALTERNATIVE SUBMISSION METHOD

In addition to submitting encounters through a clearinghouse, an alternative submission method (ASM) is available. The ASM submission process is an effective method to resubmit additional diagnosis codes that may not have been accepted by HHS for the Risk Adjustment Factor (RAF). Many PPGs have not yet participated in submitting ASM files for ACA commercial data, which may help in capturing additional diagnosis codes for reimbursement.

For more information about how to start submitting ASMs to Health Net, contact Health Net's ASM Intake Team, Gerred Smith by email at Gerred.B.Smith@healthnet.com or Lynn Kafer by email at Lynn.A.Kafer@healthnet.com.

2017 FINAL PAYMENT DEADLINES FOR ENCOUNTERS AND ASM

Date to submit to Health Net or TransUnion	Inclusive dates of service	HHS deadline	Payment type
Encounters – By March 10, 2018	January 1, 2017, – December 31, 2017	April 30, 2018	Final payment year 2018 (2017 dates of service)
ASM to Health Net – By April 10, 2018			

If you have questions regarding the information contained in this update, contact the Health Net Provider Services Center as listed in the right-hand column.

○ Physicians

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- Participating Physician Groups
- Hospitals
- Ancillary Providers

LINES OF BUSINESS:

- HMO/HSP
- PPO
- EPO
- $^{\circ}$ Medicare Advantage (HMO)
- Medi-Cal
 - Kern
 - $^{\odot}$ Los Angeles
 - $^{\circ}$ Molina
 - Riverside
 - Sacramento
 - $^{\circ}$ San Bernardino
 - San Diego
 - San Joaquin
 - Stanislaus
 - $^{\circ}$ Tulare

PROVIDER SERVICES

provider_services@healthnet.com Health Net Employer Group HMO,

POS, HSP, PPO, & EPO 1-800-641-7761 provider.healthnet.com Individual Family Plan 1-888-926-2164 provider.healthnetcalifornia.com

PROVIDER COMMUNICATIONS

provider.communications@ healthnet.com fax 1-800-937-6086

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