



Overdose Education and Naloxone Distribution Webinar Series

In an effort to reduce negative consequences associated with opioid use, Health Net of California, Inc., Health Net Community Solutions, Inc. and Health Net Life Insurance Company (Health Net) are recommending a free two-part webinar series around the medication naloxone (brand name Narcan®) used to counter the effects of opioid overdose in a single dose.

BACKGROUND

The California Department of Public Health (CDPH) Prescription Drug Overdose Prevention (PDOP) Initiative has partnered with the Harm Reduction Coalition (HRC) to offer the webinars, presented by Eliza Wheeler of HRC. Part one of the series will concentrate on overdose education and naloxone distribution. Part two of the series will discuss how to implement naloxone distribution systems (see attached flyer for more information).

WEBINAR REGISTRATION INFORMATION

Register for one or both of the webinars by February 16, 2018.

Part 1: Overdose Education and Naloxone Distribution

- Date: February 20, 2018
- Time: 10:00 a.m. to 11:30 a.m. Pacific time
- Register at <https://cdph-conf.webex.com/cdph-conf/k2/j.php?MTID=t83f4d6289ba1234e144f3bf1559f8b6e>

Part 2: Implementing Naloxone Distribution Systems

- Date: February 21, 2018
- Time: 1:30 p.m. to 3:00 p.m. Pacific time
- Register at <https://cdph-conf.webex.com/cdph-conf/k2/j.php?MTID=t0fafa61bad958e0c2c83bd996220cc3f>

Providers who have not used WebEx before will need to download the application before joining the WebEx session. Allow ample time to download and install WebEx prior to the start of the webinar.

ADDITIONAL RESOURCES FOR TREATMENT OF OPIOID USE

The following resources are available from the organizations listed below for providers and other health care professionals to assist with opioid use treatment:

- American Academy of Addiction Psychiatry (AAAP) – Evidence-based addiction education and training available at www.aaap.org/education-training.

THIS UPDATE APPLIES TO CALIFORNIA PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

LINES OF BUSINESS:

- HMO/POS/HSP
- PPO
- EPO
- Medicare Advantage (HMO)
- Medi-Cal
 - Kern
 - Los Angeles
 - Molina
 - Riverside
 - Sacramento
 - San Bernardino
 - San Diego
 - San Joaquin
 - Stanislaus
 - Tulare

PROVIDER SERVICES

provider_services@healthnet.com

EnhancedCare PPO (IFP)

1-844-463-8188

provider.healthnetcalifornia.com

EnhancedCare PPO (SBG)

1-844-463-8188

provider.healthnet.com

Health Net Employer Group HMO,

POS, HSP, PPO, & EPO

1-800-641-7761

provider.healthnet.com

Individual Family Plan

1-888-926-2164

provider.healthnetcalifornia.com

Medicare (individual)

1-800-929-9224

provider.healthnetcalifornia.com

Medicare (employer group)

1-800-929-9224

provider.healthnet.com

Medi-Cal – 1-800-675-6110

provider.healthnet.com

PROVIDER COMMUNICATIONS

provider.communications@healthnet.com

healthnet.com

fax 1-800-937-6086

- Provider's Clinical Support System for (PCSS) – Offers free Medication-Assisted Treatment (MAT) waiver training, which is required in order to obtain a waiver from the Drug Enforcement Administration (DEA) to prescribe buprenorphine, one of three medications approved by the U.S. Food and Drug Administration (FDA) for the treatment of opioid disorder. The training is available online at <https://pcssmat.org/education-training/mat-waiver-training>.
- American Society of Addiction Medicine (ASAM) – Waiver qualifying training courses for prescribing buprenorphine are available at www.asam.org/education/live-online-cme/buprenorphine-course.
- Robert Wood Johnson Foundation (RWJF) – Offers Project Extension for Community Healthcare Outcomes (ECHO), a program linking primary care clinicians with specialists through real-time learning made possible by videoconferencing technology to educate broad regions on health care initiatives to tackle opioid use in rural and underserved communities available at www.rwjf.org/en/how-we-work/grants-explorer/featured-programs/project-echo.html.

ADDITIONAL INFORMATION

Providers are encouraged to access Health Net's provider portal online, as listed in the table below, for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact the applicable Health Net Provider Services Center within 60 days at:

Line of Business	Telephone Number	Provider Portal	Email Address
ENHANCED CARE PPO (IFP)	1-844-463-8188	provider.healthnetcalifornia.com	provider_services@healthnet.com
ENHANCEDCARE PPO (SBG)	1-844-463-8188	provider.healthnet.com	
HEALTH NET EMPLOYER GROUP HMO, POS, HSP, PPO, & EPO	1-800-641-7761	provider.healthnet.com	
INDIVIDUAL FAMILY PLAN	1-888-926-2164	provider.healthnetcalifornia.com	
MEDICARE (INDIVIDUAL)	1-800-929-9224	provider.healthnetcalifornia.com	
MEDICARE (EMPLOYER GROUP)	1-800-929-9224	provider.healthnet.com	
MEDI-CAL	1-800-675-6110	provider.healthnet.com	N/A

Access to Health Net's Provider Portals

Health Net migrated certain functions from existing systems to new systems effective January 1, 2018, starting with individual Medicare Advantage (MA) and Individual Family Plan (IFP) products. Providers can access the Health Net provider portals at:

- provider.healthnetcalifornia.com for individual MA and IFP members.
- provider.healthnet.com for employer group MA HMO, HMO, PPO (including EnhancedCare PPO for small business groups), EPO, POS, Medi-Cal (including CalViva Health), and/or Cal MediConnect members.

Naloxone Webinar Series

The California Department of Public Health (CDPH) Prescription Drug Overdose Prevention (PDOP) Initiative invites you to register for a free, two-part webinar series on naloxone presented by Eliza Wheeler with the Harm Reduction Coalition. All are welcome to attend one or both webinars! Please register by February 16, 2018.

Part I: Overdose Education and Naloxone Distribution (OEND)

Date: February 20, 2018

Time: 10:00am-11:30am

Audience: This webinar is appropriate for any staff who will be responsible for educating laypersons about opioid overdose and distributing naloxone in their community. The webinar will cover the basic information needed to train laypersons and distribute naloxone in California including the following:

- History and context of OEND.
- Understanding opioid overdose, risk factors, prevention strategies.
- Understanding overdose response and naloxone administration.
- Engaging persons who use drugs and other laypeople in OEND.

Webinar Logistics: Participants must pre-register for the webinar and can do so here:

<https://cdph-conf.webex.com/cdph-conf/k2/j.php?MTID=t83f4d6289ba1234e144f3bf1559f8b6e>

Audio Conference Information: US Toll:+1-240-454-0887; Access code: 920 415 601. To receive a call back, provide your phone number when you join the training session.

Part II: Implementing Naloxone Distribution Systems

Date: February 21, 2018

Time: 1:30pm-3:00pm

Audience: This webinar is appropriate for program managers and others responsible for the implementation of naloxone distribution systems/OEND in any capacity in their community. The webinar will contain information on the Implementation of OEND systems in California, including the following:

- Setting the context: review of opioid overdose in the US, California, and your local community, history of OEND and evidence base for providing naloxone to laypersons.
- The nuts and bolts of naloxone distribution: we will examine the legal, policy and logistical issues related to distributing naloxone, including operating under a standing order, stocking/storing naloxone, etc.
- Tailoring OEND to your community to make the greatest impact on overdose deaths using best practices.

Webinar Logistics: Participants must pre-register for the webinar and can do so here:

<https://cdph-conf.webex.com/cdph-conf/k2/j.php?MTID=t0fafa61bad958e0c2c83bd996220cc3f>

Audio Conference Information: US Toll:+1-240-454-0887; Access code: 928 471 071. To receive a call back, provide your phone number when you join the training session.

CDPH, in collaboration with the Harm Reduction Coalition is planning to provide a series of webinars and regional in-person trainings on overdose education and naloxone distribution implementation over the next six months. For additional information, please email: PDOP@cdph.ca.gov.