

2018 Provider Webinars

On behalf of CalViva Health, Health Net Community Solutions, Inc. (Health Net) is offering a variety of educational webinars in 2018 to physicians, case managers, nurses, and other staff who work with CalViva Health members. The plan offers continuing education (CE) hours for nurses¹ and the American Academy of Family Physicians (AAFP) offers continuing medical education (CME)² credits for all webinars.

Some of the topics are linked to the Centers for Medicare & Medicaid Services (CMS) Five-Star Quality Rating System measures. The plan encourages provider attendance and engagement at these educational webinars to address health care gaps and achieve better patient outcomes and patient satisfaction.

Webinar topics, which are subject to change, are at the following dates and times:

Topic	Date	Time Pacific time
Consumer Assessment of Healthcare Providers & Systems (CAHPS)/Health Outcomes Survey (HOS) and Your Ability to Impact Member Experience!	February 21, 2018	12:00 p.m. to 1:00 p.m.
Special Needs Plans Model of Care	April 18, 2018	12:00 p.m. to 1:00 p.m.
The Mental Health Stigma	June 20, 2018	12:00 p.m. to 1:00 p.m.
Healthcare Effectiveness Data and Information Set (HEDIS®) Best Practices and Updates	August 15, 2018	12:00 p.m. to 1:30 p.m.
Fracture Liaison Services Update and Bone Health	September 20, 2018	12:00 p.m. to 1:00 p.m.
Prevention Across the Life Span	October 17, 2018	12:00 p.m. to 1:00 p.m.

¹ Provider approved by the California Board of Registered Nursing, provider number CEP 13156, for contact hour.

² Application for CME credit has been filed with the American Academy of Family Physicians. Determination of credit is pending.

THIS UPDATE APPLIES TO MEDI-CAL PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

PROVIDER SERVICES

1-888-893-1569

www.healthnet.com

REGISTRATION

Providers can register for a webinar via an emailed link that is distributed two weeks prior to each webinar session. To be added to the email distribution list for registration, send an email to cqi_medicare@healthnet.com. Following the webinar presentation, attendees are sent a survey and instructions for obtaining CE hours and CME credits.

ADDITIONAL INFORMATION

Providers are encouraged to access the provider portal online at provider.healthnet.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact CalViva Health at 1-888-893-1569.