PROVIDER*Update*

Health Net®

REGULATORY | JANUARY 31, 2018 | UPDATE 18-097 | 4 PAGES

Medi-Cal Provider Enrollment Changes

Effective January 1, 2018, in accordance with the Department of Health Care Services (DHCS) All Plan Letter (APL) 17-019 and Title 42 CFR, Part 455, Subparts B and E, Health Net Community Solutions, Inc, (Health Net) is directing their network providers to complete the DHCS screening and enrollment process as a requirement to participation.[1]

BACKGROUND

In accordance with Title 42 CFR, Part 455, Subparts B and E, DHCS has issued provider screening and enrollment requirements for Medi-Cal managed care plans (MCPs) that limit participation in Health Net's provider network to those who meet the DHCS screening and enrollment requirements.

REQUIREMENTS

Health Net is requiring that all participating providers who are not enrolled in Medi-Cal submit a Medi-Cal enrollment application to DHCS within 45 calendar days of this notice and have their Medi-Cal enrollment application approved by DHCS within the DHCS required time frame following submission.

Since this is a state regulation, failure to apply within the 45 calendar day time frame and be approved by DHCS within its enrollment guidelines and time frame will result in the provider's termination from the Health Net provider network. These requirements apply to all health plans participating in Medi-Cal. As a result, registering with DHCS will ensure providers are able to participate in Medi-Cal managed care for all health plans. The requirement does not obligate providers to participate in Medi-Cal fee-for-service (FFS).

Enrollment in the DHCS Medi-Cal program does not affect the reimbursement terms of the *Participating Provider Agreement (PPA)* and, once enrolled, providers will continue to receive the same reimbursement specified in the *PPA*.

DHCS application packages can be located by provider type on the DHCS website at www.dhcs.ca.gov/provgovpart/Pages/ApplicationPackagesAlphabeticalbyProviderType.aspx.

QUESTIONS

A list of frequently asked questions (FAQs) regarding provider application can be found on the DHCS website at www.dhcs.ca.gov/provgovpart/Pages/ApplicationProcessingQuestions.aspx.

MONITORING MEDI-CAL ENROLLMENT STATUS

Health Net will continue to monitor Medi-Cal enrollment status for participating providers, practitioners and first-tier, downstream and related entities (FDRs). In addition, delegated participating physician groups (PPGs) who are contracting with Health Net must verify that their network of providers involved in servicing Medi-Cal members are enrolled in Medi-Cal through DHCS.

THIS UPDATE APPLIES TO **CALIFORNIA** PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

LINES OF BUSINESS:

- HMO/POS/HSP
- PPO
- EPO
- Medicare Advantage (HMO)
- Medi-Cal
  - Kern
  - Los Angeles
    - Molina
  - Riverside
  - Sacramento
  - San Bernardino
  - San Diego
  - San Joaquin
  - Stanislaus
  - Tulare

PROVIDER SERVICES

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Providers can contact the DHCS Provider Enrollment Division (PED) to check the status of their application at www.dhcs.ca.gov/provgovpart/Pages/ContactPED.aspx.

A profile of providers enrolled in Medi-Cal FFS is available on the California Health and Human Services (CHHS) open data portal at https://data.chhs.ca.gov/dataset/profile-of-enrolled-medi-cal-fee-for-service-ffs-providers-as-of-june-1-2017.

For additional information about enrollment requirements, visit the DHCS Provider Enrollment website at http://files.medi-cal.ca.gov/pubsdoco/prov_enroll.asp.

RESOURCES

Resource	Website
DHCS APPLICATION PACKAGES	www.dhcs.ca.gov/provgovpart/Pages/ApplicationPackagesAlphabeticalbyProviderType.aspx
FAQs REGARDING APPLICATION	www.dhcs.ca.gov/provgovpart/Pages/ApplicationProcessingQuestions.aspx
STATUS OF APPLICATION	www.dhcs.ca.gov/provgovpart/Pages/ContactPED.aspx
PROFILE OF ENROLLED FFS PROVIDERS	https://data.chhs.ca.gov/dataset/profile-of-enrolled-medi-cal-fee-for-service-ffs-providers-as-of-june-1-2017

ADDITIONAL INFORMATION

Providers are encouraged to access Health Net's provider portal online at provider.healthnet.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact the Health Net Medi-Cal Provider Services Center at 1-800-675-6110.

[1]The APL can be found in full on the DHCS website at www.dhcs.ca.gov/formsandpubs/Pages/AllPlanLetters.aspx

Online News for Providers

Access informative articles today by logging in to provider.healthnet.com. Select the rotating graphic to read or print articles of interest. Health Net posts new articles each week that cover a variety of topics, such as administrative procedure reminders, quality improvement tips, upcoming teleconferences, and health care initiatives.

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