

PROVIDER Update



Health Net®

REGULATORY | JANUARY 22, 2018 | UPDATE 18-057 | 1 PAGE

HICN Replaced With MBI

The Medicare Access and CHIP Reauthorization Act (MACRA) of 2015, requires the Centers for Medicare & Medicaid Services (CMS) to remove Social Security numbers (SSNs) from all capitation reports by April 2019. To comply with this regulation, effective April 1, 2018, Health Net of California, Inc. (Health Net) is replacing the current Health Insurance Claim Number (HICN), which uses the member's SSN, with a random number known as the Medicare Beneficiary Identifier (MBI). The MBI is confidential and should be protected as personal identifier information. This change impacts participating physician groups (PPGs) and hospitals in the following manners:

- The MBI number is 11 characters while the HICN could range from 10 to 12 characters.
- The MBI number will occupy the record layout field position currently for HICN that exists for the capitation "Eligibility Report" (SPC_42) and "Monthly Membership Report" (SPC_18).
- Will require system updates to data fields to accommodate this change.

Monthly capitation reports for individual and group Medicare Advantage (MA) providers can be accessed as follows:

- Providers serving individual MA members – Visit Health Net's new provider website at provider.healthnetcalifornia.com. Select product type, on the Home screen, under *Welcome*, select *Reports > Available Reports*.
- Providers serving group MA members – Visit Health Net's provider website at provider.healthnet.com under *Provider Reports > Available Reports*.

ADDITIONAL INFORMATION

If you have questions regarding the information contained in this update, contact the Health Net Provider Services Center by email at provider_services@healthnet.com within 60 days, or by telephone as listed in the right-hand column.

THIS UPDATE APPLIES TO CALIFORNIA PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- Ancillary Providers

LINES OF BUSINESS:

- HMO/POS/HSP
- PPO
- EPO
- Medicare Advantage (HMO)
- Medi-Cal
 - Kern
 - Los Angeles
 - Molina
 - Riverside
 - Sacramento
 - San Bernardino
 - San Diego
 - San Joaquin
 - Stanislaus
 - Tulare

PROVIDER SERVICES

Medicare (individual)
1-800-929-9224
provider.healthnetcalifornia.com
Medicare (employer group)
1-800-929-9224
provider.healthnet.com

PROVIDER COMMUNICATIONS

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