## **PROVIDER***Update*





**NEWS & ANNOUNCEMENTS** 

**JANUARY 2, 2018** 

**UPDATE 18-002** 

1 PAGE

## **Encounter Data Submission Validation**

The Department of Health Care Services (DHCS), in collaboration with the Health Services Advisory Group (HSAG), is conducting an Encounter Validation Study (EVS) to evaluate DHCS encounter data completeness and accuracy through review of medical records. All managed care plans (MCPs) and specialty health plans (SHPs) will be participating in the EVS. DHCS will identify a sample list of 411 beneficiaries from each plan for validation testing. The validation process will begin in February 2018.

Datafied will reach out to select providers based on data from encounter submissions selected in a DHCS sample, to schedule medical record retrievals for specific dates of service from July 1, 2016, through December 31, 2016. CalViva Health and Health Net Community Solutions, Inc. (Health Net) are requesting provider cooperation in allowing access to these select members' medical records to facilitate activities surrounding encounter data validation in accordance with DHCS guidelines.

To give providers adequate time to prepare the necessary information, CalViva Health will provide retrieval details and a specific list of CalViva Health members who are part of this review in advance.

## ADDITIONAL INFORMATION

Providers are encouraged to access the provider portal online at provider.healthnet.com for real-time information, including eligibility verification, claims status, prior authorization status, plan summaries, and more.

If you have questions regarding the information contained in this update, contact CalViva Health at 1-888-893-1569.

## THIS UPDATE APPLIES TO MEDI-CAL PROVIDERS:

- Physicians
- Participating Physician Groups
- Hospitals
- O Ancillary Providers

PROVIDER SERVICES

1-888-893-1569 www.healthnet.com

CalViva Health lis a licensed health plan in California that provides services to Medi-Cal enrollees in Fresno, Kings and Madera counties. CalViva Health contracts with Health Net Community Solutions, Inc. to provide and arrange for network services. Health Net Community Solutions, Inc. is a subsidiary of Health Net, Inc. and Centene Corporation. Health Net is a registered service mark of Health Net, Inc. All other identified trademarks/service marks remain the property of their respective companies. All rights reserved. CONFIDENTIALITY NOTE FOR FAX TRANSMISSION: This facsimile may contain confidential information. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, or the person responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying, distribution, or use of the information contained in this transmission is strictly prohibited. If you have received this transmission in error, please notify the sender immediately by telephone or by return fax and destroy this transmission, along with any attachments.