



## Medicare Advantage Transition to MHN Quick Reference Sheet

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MHN	
Transition Services	Contact Information
Behavioral health and substance abuse services Referral and intake process for transition and continuity of care assistance MHN provider directory or practitioner search	(800) 646-5610 – providers and members (800) 327-0801 (TDD/TTY) <a href="http://www.mhn.com">www.mhn.com</a>
Cal MediConnect	(855) 464-3571
Claims for behavioral health or substance abuse services for Medicare Advantage members	MHN Claims Department P.O. Box 14621 Lexington, KY 40512-4621
MHN Provider Contracting	(800) 541-3353
MHN Customer Service Department	(800) 646-5610
MHN Physician Help Line	(800) 289-2040

Health Net Provider Services Center	
Transition Services	Contact Information
Information regarding the transition to MHN Information regarding Medicare Advantage benefits and services MHN's practitioner search can also be accessed through the Health Net Web site	(800) 929-9224 – providers only <a href="mailto:provider.services@healthnet.com">provider.services@healthnet.com</a> <a href="http://www.healthnet.com">www.healthnet.com</a> 8:00 a.m. – 5:00 p.m. Monday through Friday, except holidays
Cal MediConnect	(855) 464-3571

Health Net Member Services Center	
Transition Services	Contact Information
Information regarding the transition to MHN Information regarding Medicare Advantage benefits and services MHN's practitioner search can also be accessed through the Health Net Web site	(800) 275-4737 – members only (800) 929-9955 (TDD/TTY) <a href="http://www.healthnet.com">www.healthnet.com</a> 7:30 a.m. – 12:00 p.m. 1:00 p.m. – 5:00 p.m. Monday through Friday, except holidays
Cal MediConnect	(855) 464-3571  (888) 788-6382 TTY  24 hours a day, 7 days a week